

## STANDARD AGREEMENT AMENDMENT

STD. 213 A (Rev 6/03)

☒ CHECK HERE IF ADDITIONAL PAGES ARE ATTACHED

81

Pages

AGREEMENT NUMBER

5-06-58-22

(DTS 06E1392)

REGISTRATION NUMBER

17600508302519.8

AMENDMENT  
NUMBER

8

1. This Agreement is entered into between the State Agency and Contractor named below:

STATE AGENCY'S NAME

Department of Technology Services

CONTRACTOR'S NAME

MCI Network Services, Inc. or MCI Financial Management, Corp. on behalf of MCI Communications Services, Inc d/b/a Verizon Business Services and other authorized Verizon companies

2. The term of this

Agreement is

1/30/2007

through

1/29/2012

3. The maximum amount of this agreement after this amendment is:

N/A

4. The parties mutually agree to this amendment as follows. All actions noted below are by this reference made a part of the Agreement and incorporated herein:

## a. Replace the following pages:

- i. Attachment 3—Section 6.3.2.5 and 6.3.4.6 Hosted Standalone IP Telephony Audio Conferencing and Converged Services, Managed IP Audio Conferencing (1-15) with amended section (1-29).
- ii. Attachment 4—Section 6.3.2.5 and 6.3.4.6 Hosted Standalone IP Telephony Audio Conferencing and Converged Services, Managed IP Audio Conferencing (1-8) with amended section (1-14).
- iii. Attachment 4—Section 6.3.3.8 Converged Services, IP and Network IP Transport Services (1-23) with amended section (1-23).
- iv. Attachment 3—Section 6.3.6.1 Converged Services, Managed IP Video Conferencing Services (1-11) with amended section (1-15).
- v. Attachment 4—Section 6.3.6.1 Converged Services, Managed IP Video Conferencing Services (1-4) with amended section (1-4).

This Agreement is effective upon the start date, or DGS approval, whichever is later. All other terms and conditions of the original agreement shall remain the same.

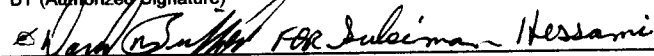
IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

## CONTRACTOR

CONTRACTOR'S NAME (If other than an individual, state whether a corporation, partnership, etc.)

MCI Network Services, Inc. or MCI Financial Management, Corp. on behalf of MCI Communications Services, Inc d/b/a Verizon Business Services and other authorized Verizon companies

BY (Authorized Signature)



DATE SIGNED (Do not type)

12/17/2008

PRINTED NAME AND TITLE OF PERSON SIGNING

Suleiman Hessami, VP Pricing &amp; Contracts

ADDRESS

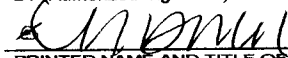
22001 Loudoun County Parkway, Ashburn, VA 20147

## STATE OF CALIFORNIA

AGENCY NAME

Department of Technology Services

BY (Authorized Signature)



DATE SIGNED (Do not type)

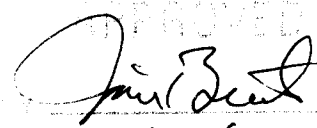
12/19/08

PRINTED NAME AND TITLE OF PERSON SIGNING

M. Driver, Chief, Administrative Services Branch

ADDRESS

P.O. Box 1810, MS 304, Rancho Cordova, CA 95741-1810

CALIFORNIA  
Department of General Services  
Use OnlyGENERAL SERVICES  
LEGAL SERVICESAPPROVED  
12/26/08

1/26/09

☐ Exempt per:

6.3.2.5 Hosted Standalone IP Telephony Audio Conferencing and 6.3.4.6  
Converged Services, Managed IP Audio Conferencing Attachment 3

**Service Identifier:** Audio Conferencing

**Description of the Service:** Audio Conferencing for users of the Hosted IP Telephone and Converged IP networks. Audio Conferencing services provide for connections for external subscribers (off-net) through a gateway service (IP-to-TDM, TDM-to-IP), allowing non-IP subscribers to utilize the same set of services.

**Availability:** Nationwide. International locations are available on an ICB basis.

Unless noted separately in Attachment 4, services include the following elements: planning, applicable design, engineering, testing, training and applicable service level agreements.

Feature Name	Feature Identifier	Feature Description	Feature Limits or Compatibility Restrictions
<b>Audio Conferencing Services:</b>			
Standard Meet Me Conferencing (In/Outbound)	ISMM0000	Includes a Conference Coordinator to greet and announces each participant. Or to expedite entry, each participant will be prompted to enter a passcode. Conference calls are periodically scanned and checked for quality. Coordinator assistance is available as needed by pressing *0 on a touchtone phone. Standard Service is available with all audio conferencing access types. The service can support	

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Feature Name	Feature Identifier	Feature Description	Feature Limits or Compatibility Restrictions
		hundreds of conference participants utilizing both PSTN and IP Telephony endpoints.	
Premier Meet Me Conferencing (In/Outbound)	IPMM0000	Ideal for high-visibility events, including investor relations calls, focus groups, and press conferences. Premier Services provides a dedicated Conference Coordinator to continuously provide support throughout the call. A Meeting Manager will be the point of contact before, during, and after the conference to ensure call requirements are met. Premier Service is available with all access types. The service can support hundreds of conference participants utilizing both PSTN and IP Telephony endpoints.	Certain advanced features are only available with Premier Service.

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Converged Services, Managed IP Audio Conferencing Attachment 3

<b>Feature Name</b>	<b>Feature Identifier</b>	<b>Feature Description</b>	<b>Feature Limits or Compatibility Restrictions</b>
<b>Direct Dial, Basic Dial-In Instant Meeting Service (per port)</b>	OIMM0000	Verizon Conferencing offers direct Dial, Basic Dial in Meet me service up to 96 ports known as the "Instant Meeting" service. Participants can dial a pre-established number to join the conference call.	
<b>Toll Free, Basic Dial-In Instant Meeting Service (per port)</b>	IIMM0000	Verizon Conferencing offers Toll Free, Dial In meet me service up to 96 ports, known as Instant Meeting, where participants dial a pre-established toll free number to join the conference call.	
<b>Off Net Meet Me</b>	ONMM0000	Off Net Meet Me Gateway services provide access to IP based audio conferencing events when calling in to the event on PSTN based services, Direct Dial or Toll Free Meet Me.	

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**Additional available services:**

<b>Feature Name</b>	<b>Feature Identifier</b>	<b>Feature Description</b>	<b>Feature Limits or Compatibility Restrictions</b>
<b>Audio Streaming:</b>	See Below	See Below	See Below
<b>- Audio Streaming</b>	IAST0000	Audio Streaming provides a real time broadcast of a live conference call over the public Internet. At the time of the conference, the leader uses the Meet Me number to dial into the bridge. The Coordinator then dials out to the streaming vendor, and the call is streamed to the Internet in real time	
<b>- Audio Streaming Replay 1-1000 Participants</b>	IASR0004 IASR0010 IASR0025 IASR0050 IASR0250 IASR0500 IASR1000	A replay of a previous live conference call is made available to participants over the public Internet.	Requires initial Audio Streaming of live event.

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 Converged Services, Managed IP Audio Conferencing Attachment 3

Feature Name	Feature Identifier	Feature Description	Feature Limits or Compatibility Restrictions
<b>Audio Conferencing Features:</b>			
<b>Conference Recording</b>  Cassette CD .wav on CD MP3 or wav file Download	IRAC0000 IRCD0000 IRWF0000 ICMP0000	Conference Recording can be done by any of the conferencing service levels. With Instant Meeting the leader of the call may use "Instant WebModerator", a tool to initiate the recording of the call. With Standard and Premier Level service at time of reservation the leader may request for an operator to start the recording of the conference call.	Recordings are available in the following formats only: - Audiocassette - CD - Downloadable file; MP3 or .wav

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Feature Name	Feature Identifier	Feature Description	Feature Limits or Compatibility Restrictions
<b>Conference Transcription</b>	ICTR0000	When making reservations the leader may request to have a transcription sent to them after the call. The transcriptionist listens to the recording and transcribes the spoken content into a written format. The conference is transcribed to either paper or diskette and then is sent to the customer via fax, modem or e-mail by a transcriptionist. Within 48 business hours the leader will receive the transcription of their meeting in the format requested.	The conference must be recorded.

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Feature Name	Feature Identifier	Feature Description	Feature Limits or Compatibility Restrictions
<b>Instant Replay Plus</b>	IIRP0000	Instant Replay Plus allows callers to dial in and listen to a digital replay of a previously held conference or other recorded audio announcement at their convenience. Callers access the replay call by dialing a toll or toll-free number and following voice prompts.	Customers must request Instant Replay Plus when making their reservation.
<b>Participant List</b>	IRPL0000	Verizon operators will capture up to 3 pieces of information for the callers and send the participant list to the leader in an MS Excel format immediately following the call.	Available with Standard and Premier level services only. Must be requested when reserving call.  Verizon's Instant Meeting Audio platform has a web moderator tool, which allows the leaders of the call to capture the phone number and the name of the person who joined their meeting free of charge.

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Feature Name	Feature Identifier	Feature Description	Feature Limits or Compatibility Restrictions
<b>Pre-Notification - US</b>	IRPN0000	With 48-hour notice, the Conference Coordinator will notify all participants of the date and time of their scheduled call. Participants will be contacted throughout the day prior to the conference call.	Verizon conference operators require 48 hours advance notice from the conference leader.
<b>Web RSVP</b>	RSVP0000	Web RSVP is an Internet registration tool designed to collect and view meeting participant information online. Conference leaders can post meeting-specific information for their participants and collect up to five pieces of information about their participants, including name and e-mail address. Web RSVP allows conference leaders to download participant list reports via e-mail	

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<b>Feature Name</b>	<b>Feature Identifier</b>	<b>Feature Description</b>	<b>Feature Limits or Compatibility Restrictions</b>
<b>Duplicate Billing</b>	IADB0000	Duplicate Billing is requested from the Conference leader or department who may need to see these conferencing charges separate from where the invoice is being sent.	
<b>Operational Reports - Standard</b>	IORS0000	Operational Reports – Standard provides a conference call leader additional paper or electronic reports sent to them separate from the original reports.	
<b>Cancellation Fee for Meet Me Services</b>	CIMM0000	Cancellation fees may apply to CALNET 2 Customers with scheduled Meet Me Services that cancel the scheduled conference with less than 2 hours notice.	
<b>Underutilization Fee</b>	IPUF0000	Underutilization Fees associated with instances of CALNET 2 customers utilizing less than 80% of reserved ports on a Dial In Meet Me call.	

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<b>Feature Name</b>	<b>Feature Identifier</b>	<b>Feature Description</b>	<b>Feature Limits or Compatibility Restrictions</b>
<b>Listen Only (Broadcast)</b>	CSLO0000	A broadcast only call, where participants are put into a listen-only-mode by the presenter. The presenter may open the call to participants at any time.	Requires the use of 'Web Moderator'

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Feature Name	Feature Identifier	Feature Description	Feature Limits or Compatibility Restrictions
<b>IP Net Conferencing Services which includes WebEx and MS LiveMeeting:</b>			
<b>IP Net Conferencing</b>			
<b>Reserved Net Conferencing port</b>	RSCF0000	Reserved Net Conferencing allows users to view presentations or share applications via the Internet while listening to the presenter through a standard audio conference connection. Meeting attendees log on to a pre-determined Web site to view presentations. Customers can host their own Net Conference, or use Premier Service or Operator Hosting to have the Coordinator changes the slides and manages the Net Conference.	

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Feature Name	Feature Identifier	Feature Description	Feature Limits or Compatibility Restrictions
Instant Net Conferencing - Instant MS Live Meeting or WebEx port	INCF0000	Instant Net Conferencing is offered through Verizon by the leader preference of either MS Live Meeting or WebEx. With the Instant Net Subscription the leaders can send out an email invite combining both their Audio bridge information and the hyper link to their Instant Net Meeting. This allows leaders to view documents real time, make changes, go to live websites, pull up and show any application on their desktop, record the meetings and have multiple choices as downloads, pass leader control over to another participant, polling, white board capabilities, and chat. Each Instant Net Leader has their own unique Account and can access their Instant Net 24 x 7 365 days a year.	

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Feature Name	Feature Identifier	Feature Description	Feature Limits or Compatibility Restrictions
		Verizon recommends using this type of a conferencing service with groups up to 100 or smaller.	
<b>Reserved Net</b>	IRPM000	Reserved Net Conferencing allows users to view presentations or share applications via the Internet while listening to the presenter through a standard audio conference connection. Meeting attendees log on to a pre-determined Web site to view presentations. Customers can host their own Net Conference, or use Premier Service or Operator Hosting to have the Verizon Coordinator change the slides and manages the Net Conference.	

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Feature Name	Feature Identifier	Feature Description	Feature Limits or Compatibility Restrictions
<b>WebEx Enterprise Edition Committed Minutes Range:</b> Enterprise Edition is a committed minute's module per month of all the WebEx custom platforms. This service is utilized for CALNET 2 groups that have multiple net conferencing needs across different business units.			
<b>1,500 to 4,999</b>	WECM0005	Enterprise Edition is a committed minute's module per month of all the WebEx custom platforms. This service is utilized for CALNET 2 groups that have multiple net conferencing needs across different business units.	
<b>5,000 to 9,999</b>	WECM0010	Enterprise Edition is a committed minute's module per month of all the WebEx custom platforms. This service is utilized for CALNET 2 groups that have multiple net conferencing needs across different business units.	

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<b>Feature Name</b>	<b>Feature Identifier</b>	<b>Feature Description</b>	<b>Feature Limits or Compatibility Restrictions</b>
<b>10,000 to 24,999</b>	WECM0025	Enterprise Edition is a committed minute's module per month of all the WebEx custom platforms. This service is utilized for CALNET 2 groups that have multiple net conferencing needs across different business units.	
<b>25,000 to 49,999</b>	WECM0050	Enterprise Edition is a committed minute's module per month of all the WebEx custom platforms. This service is utilized for CALNET 2 groups that have multiple net conferencing needs across different business units.	
<b>50,000 to 99,999</b>	WECM0100	Enterprise Edition is a committed minute's module per month of all the WebEx custom platforms. This service is utilized for CALNET 2 groups that have multiple net conferencing needs across different business units.	

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<b>Feature Name</b>	<b>Feature Identifier</b>	<b>Feature Description</b>	<b>Feature Limits or Compatibility Restrictions</b>
<b>100,000 to 249,999</b>	WECM0250	Enterprise Edition is a committed minute's module per month of all the WebEx custom platforms. This service is utilized for CALNET 2 groups that have multiple net conferencing needs across different business units.	
<b>250,000 to 499,999</b>	WECM0500	Enterprise Edition is a committed minute's module per month of all the WebEx custom platforms. This service is utilized for CALNET 2 groups that have multiple net conferencing needs across different business units.	
<b>500,000 to 999,999</b>	WECM01000	Enterprise Edition is a committed minute's module per month of all the WebEx custom platforms. This service is utilized for CALNET 2 groups that have multiple net conferencing needs across different business units.	

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<b>Feature Name</b>	<b>Feature Identifier</b>	<b>Feature Description</b>	<b>Feature Limits or Compatibility Restrictions</b>
<b>1,000,000 to 2,499,999</b>	WECM2500	Enterprise Edition is a committed minute's module per month of all the WebEx custom platforms. This service is utilized for CALNET 2 groups that have multiple net conferencing needs across different business units.	
<b>2,500,000 to 4,999,999</b>	WECM5000	Enterprise Edition is a committed minute's module per month of all the WebEx custom platforms. This service is utilized for CALNET 2 groups that have multiple net conferencing needs across different business units.	
<b>5,000,000 +</b>	WECM5001	Enterprise Edition is a committed minute's module per month of all the WebEx custom platforms. This service is utilized for CALNET 2 groups that have multiple net conferencing needs across different business units.	

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Feature Name	Feature Identifier	Feature Description	Feature Limits or Compatibility Restrictions
<b>Features of WebEx and/or MS Live Meeting:</b>			
<b>Cancellation Charge - Reserve Net</b>	ICRN0000	Per reserved bridge port charges may apply for each pre-scheduled conference call either cancelled by the Customer within 30 minutes of the scheduled conference call time or during which fewer than two bridge ports participate.	
<b>Overbooking</b>	IOBK0000	Per each unused connection after the first 50 unused connections per completed call	
<b>Operator Hosting</b>	IHST0000	Operator Hosting provides a Verizon Coordinator to change the slides and manages the Net Conference.	
<b>Customized Net Storage - WebEx</b>	ICNS0000	Additional 100 megabytes beyond first 100 megabytes per Internet site per 30-day period.	
<b>Customized Net Storage – WebEx</b>	ICNS0500	Per 500 megabytes beyond first 100 megabytes per Internet site per 30-day period.	

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<b>Feature Name</b>	<b>Feature Identifier</b>	<b>Feature Description</b>	<b>Feature Limits or Compatibility Restrictions</b>
<b>File Download</b>	ICFD0000	A recorded file of the Net Conference may be requested and downloaded following the Net Conference, by the Conference leader.	
<b>Reserved Net Replay Additional Storage</b>	IRNR0000	Following the initial 30 days of storage, an additional 30 days of storage may be requested.	
<b>Reserved Net Replay Set Up and Storage</b>	INRS0000	Initial set up and first 30 days of storage, upon request of the Conference leader.	
<b>Seat Based Overage Charge</b>	ISBC0000	A charge may be assessed for each 15-minutes of Net Conference overage	
<b>Applicable to Per Minute Net Conference</b>	See Below	See Below	See Below
<b>Customized Net Set Up Fee: MS Live Meeting</b>	NFLM0000	A customized Net Conference web site can be established for Conference leaders, using the Live Meeting platform.	

**WebEx Named Host which includes Meeting Center Pro, Training Center, Sales Center, Support Center and Enterprise Edition:**

Named Host through Verizon offers WebEx Named Hosts as a pay per month option in Named Host tiers. A Named Host is any host who may host an unlimited number of meetings using the meeting tools identified above. Each Meeting must be hosted by a Named Host (identified above) and may include no more than the listed maximum number of meeting participants (including the Named Host).

Feature Name	Feature Identifier	Feature Description	Feature Limits or Compatibility Restrictions
<b>WebEx Meeting Center Pro Named Host</b> The online meeting standard - present information, share applications, and collaborate on projects with customers and coworkers around the globe.			
<b>WebEx Meeting Center Pro Named Host 5-24</b> <i>(15 participants maximum)</i>	WMPC0001	Meeting Center Pro Named Host 5-24 (15 participants maximum)	
<b>WebEx Meeting Center Pro Named Host 25-49</b> <i>(15 participants maximum)</i>	WMPC0002	Meeting Center Pro Named Host 25-49 (15 participants maximum)	
<b>WebEx Meeting Center Pro Named Host 50-199</b> <i>(15 participants maximum)</i>	WMPC0003	Meeting Center Pro Named Host 50-199 (15 participants maximum)	
<b>WebEx Meeting Center Pro Named Host 200-499</b> <i>(15 participants maximum)</i>	WMPC0004	Meeting Center Pro Named Host 200-499 (15 participants maximum)	

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Feature Name	Feature Identifier	Feature Description	Feature Limits or Compatibility Restrictions
<b>WebEx Meeting Center Pro Named Host 500-999</b> (15 participants maximum)	WMPC0005	Meeting Center Pro Named Host 500-999 (15 participants maximum)	
<b>WebEx Meeting Center Pro Named Host 1,000 +</b> (15 participants maximum)	WMPC0006	Meeting Center Pro Named Host 1,000+ (15 participants maximum)	
<b>WebEx Training Center Pro Named Host</b> An online virtual classroom solution that enables organizations to deliver engaging, effective interactive instructor-led training—to anyone, any time, anywhere.			
<b>WebEx Training Center Pro Named Host 5-9</b> (30 participants)	WTCP0001	Training Center Pro Named Host 5-9 (30 participants maximum)	
<b>WebEx Training Center Pro Named Host 10-24</b> (30 participants maximum)	WTCP0002	Training Center Pro Named Host 10-24 (30 participants maximum)	
<b>WebEx Training Center Pro Named Host 25-49</b> (30 participants maximum)	WTCP0003	Training Center Pro Named Host 25-49 (30 participants maximum)	
<b>WebEx Training Center Pro Named Host 50-99</b> (30 participants maximum)	WTCP0004	Training Center Pro Named Host 50-99 (30 participants maximum)	

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Feature Name	Feature Identifier	Feature Description	Feature Limits or Compatibility Restrictions
<b>WebEx Training Center Pro Named Host 100-249</b> (30 participants maximum)	WTCP0005	Training Center Pro Named Host 100-249 (30 participants maximum)	
<b>WebEx Training Center Pro Named Host 250-499</b> (30 participants maximum)	WTCP0006	Training Center Pro Named Host 250-499 (30 participants maximum)	
<b>WebEx Training Center Pro Named Host 500-999</b> (30 participants maximum)	WTCP0007	Training Center Pro Named Host 500-999 (30 participants maximum)	
<b>WebEx Training Center Pro Named Host 1000+</b> (30 participants maximum)	WTCP0008	Training Center Pro Named Host 1000+ (30 participants maximum)	
<b>WebEx Training Center Pro Named Host 5-9</b> (50 participants maximum)	WTCP0009	Training Center Pro Named Host 5-9 (50 participants maximum)	
<b>WebEx Training Center Pro Named Host 10-24</b> (50 participants maximum)	WTCP0010	Training Center Pro Named Host 10-24 (50 participants maximum)	
<b>WebEx Training Center Pro Named Host 25-49</b> (50 participants maximum)	WTCP0011	Training Center Pro Named Host 25-49 (50 participants maximum)	

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<b>Feature Name</b>	<b>Feature Identifier</b>	<b>Feature Description</b>	<b>Feature Limits or Compatibility Restrictions</b>
<b>WebEx Training Center Pro Named Host 50-99</b> (50 participants maximum)	WTCP0012	Training Center Pro Named Host 50-99 (50 participants maximum)	
<b>WebEx Training Center Pro Named Host 100-249</b> (50 participants maximum)	WTCP0013	Training Center Pro Named Host 100-249 (50 participants maximum)	
<b>WebEx Training Center Pro Named Host 250-499</b> (50 participants maximum)	WTCP0014	Training Center Pro Named Host 250-499 (50 participants maximum)	
<b>WebEx Training Center Pro Named Host 500-999</b> (50 participants maximum)	WTCP0015	Training Center Pro Named Host 500-999 (50 participants maximum)	
<b>WebEx Training Center Pro Named Host 1,000+</b> (50 participants maximum)	WTCP0016	Training Center Pro Named Host 1,000+ (50 participants maximum)	
<b>WebEx Training Center Pro Named Host 5-9</b> (100 participants maximum)	WTCP0017	Training Center Pro Named Host 5-9 (100 participants maximum)	
<b>WebEx Training Center Pro Named Host 10-24</b> (100 participants maximum)	WTCP0018	Training Center Pro Named Host 10-24 (100 participants maximum)	

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6.3.2.5 Hosted Standalone IP Telephony Audio Conferencing and 6.3.4.6  
Converged Services, Managed IP Audio Conferencing Attachment 3

Feature Name	Feature Identifier	Feature Description	Feature Limits or Compatibility Restrictions
<b>WebEx Training Center Pro Named Host 25-49</b> (100 participants maximum)	WTCP0019	Training Center Pro Named Host 25-49 (100 participants maximum)	
<b>WebEx Training Center Pro Named Host 50-99</b> (100 participants maximum)	WTCP0020	Training Center Pro Named Host 50-99 (100 participants maximum)	
<b>WebEx Training Center Pro Named Host 100-249</b> (100 participants maximum)	WTCP0021	Training Center Pro Named Host 100-249 (100 participants maximum)	
<b>WebEx Training Center Pro Named Host 250-499</b> (100 participants maximum)	WTCP0022	Training Center Pro Named Host 250-499 (100 participants maximum)	
<b>WebEx Training Center Pro Named Host 500-999</b> (100 participants maximum)	WTCP0023	Training Center Pro Named Host 500-999 (100 participants maximum)	
<b>WebEx Training Center Pro Named Host 1,000+</b> (100 participants maximum)	WTCP0024	Training Center Pro Named Host 1,000+ (100 participants maximum)	

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6.3.2.5 Hosted Standalone IP Telephony Audio Conferencing and 6.3.4.6  
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Feature Name	Feature Identifier	Feature Description	Feature Limits or Compatibility Restrictions
<b>WebEx Sales Center Pro Named Host</b> An online communication solution that delivers a personalized and compelling buyer experience for prospects while providing comprehensive sales management analytics and collaborative team selling tools to sales reps and managers.			
<b>WebEx Sales Center Pro Named Host 5-24</b> <i>(15 participants maximum)</i>	WSCP0001	Sales Center Pro Named Host 5-24 (15 participants maximum)	
<b>WebEx Sales Center Pro Named Host 25-49</b> <i>(15 participants maximum)</i>	WSCP0002	Sales Center Pro Named Host 25-49 (15 participants maximum)	
<b>WebEx Sales Center Pro Named Host 50-199</b> <i>(15 participants maximum)</i>	WSCP0003	Sales Center Pro Named Host 50-199 (15 participants maximum)	
<b>WebEx Sales Center Pro Named Host 200-499</b> <i>(15 participants maximum)</i>	WSCP0004	Sales Center Pro Named Host 200-499 (15 participants maximum)	
<b>WebEx Sales Center Pro Named Host 500-999</b> <i>(15 participants maximum)</i>	WSCP0005	Sales Center Pro Named Host 500-999 (15 participants maximum)	
<b>WebEx Sales Center Pro Named Host 1,000 +</b> <i>(15 participants maximum)</i>	WSCP0006	Sales Center Pro Named Host 1000+ (15 participants maximum)	

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6.3.2.5 Hosted Standalone IP Telephony Audio Conferencing and 6.3.4.6  
Converged Services, Managed IP Audio Conferencing Attachment 3

Feature Name	Feature Identifier	Feature Description	Feature Limits or Compatibility Restrictions
<b>WebEx Support Center Named Host</b> A real-time, remote support solution that enables technical support representatives (TSR) to remotely diagnose problems, transfer files, and resolve issues for customers around the world.			
<b>WebEx Support Center Named Host 5-9</b> (5 participants maximum)	WSPC0001	Support Center Named Host 5-9 (5 participants maximum)	
<b>WebEx Support Center Named Host 10-24</b> (5 participants maximum)	WSPC0002	Support Center Named Host 10-24 (5 participants maximum)	
<b>WebEx Support Center Named Host 25-49</b> (5 participants maximum)	WSPC0003	Support Center Named Host 25-49 (5 participants maximum)	
<b>WebEx Support Center Named Host 50-99</b> (5 participants maximum)	WSPC0004	Support Center Named Host 50-99 (5 participants maximum)	
<b>WebEx Support Center Named Host 100-249</b> (5 participants maximum)	WSPC0005	Support Center Named Host 100-249 (5 participants maximum)	
<b>WebEx Support Center Named Host 250-499</b> (5 participants maximum)	WSPC0006	Support Center Named Host 255-499 (5 participants maximum)	
<b>WebEx Support Center Named Host 500-999</b> (5 participants maximum)	WSPC0007	Support Center Named Host 500-999 (5 participants maximum)	

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Feature Name	Feature Identifier	Feature Description	Feature Limits or Compatibility Restrictions
<b>WebEx Support Center Named Host 1,000+ (5 participants maximum)</b>	WSPC0008	Support Center Named Host 1,000+ (5 participants maximum)	
<b>WebEx Enterprise Edition Named Host</b> WebEx Enterprise Edition consists of the following service platforms: Meeting Center, Event Center, Training Center, Sales Center and Support Center			
<b>WebEx Enterprise Edition Named Host 100-199 (200 participants maximum)</b>	WNTP0001	Enterprise Edition Named Host 100-199 (200 participants maximum)	
<b>WebEx Enterprise Edition Named Host 200-299 (200 participants maximum)</b>	WNTP0002	Enterprise Edition Named Host 200-299 (200 participants maximum)	
<b>WebEx Enterprise Edition Named Host 300-399 (200 participants maximum)</b>	WNTP0003	Enterprise Edition Named Host 300-399 (200 participants maximum)	
<b>WebEx Enterprise Edition Named Host 400-599 (200 participants maximum)</b>	WNTP0004	Enterprise Edition Named Host 400-599 (200 participants maximum)	
<b>WebEx Enterprise Edition Named Host 600-799 (200 participants maximum)</b>	WNTP0005	Enterprise Edition Named Host 600-799 (200 participants maximum)	

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6.3.2.5 Hosted Standalone IP Telephony Audio Conferencing and 6.3.4.6  
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Feature Name	Feature Identifier	Feature Description	Feature Limits or Compatibility Restrictions
<b>WebEx Enterprise Edition Named Host 800+ (200 participants maximum)</b>	WNTP0006	Enterprise Edition Named Host 800+ (200 participants maximum)	
<b>WebEx Presentation Studio - Number of Slots</b> WebEx Presentation Studio is a monthly service for presenting, managing and distributing pre-recorded multimedia presentations on the customer's customized web site provided by the Named Host subscription. Presentation Studio provides an easy to use, cost effective solution for communicating a consistent message to an audience for viewing at their convenience. Presentation Slots: Each online presentation can be made available simultaneously and utilizes a "Presentation Slot". A "Presentation Slot" is an allocated space on the Customer's assigned Presentation Studio internet site where a single presentation can be made available. The number of simultaneous Participants, minute usage, and duration of the recorded presentation(s) is unlimited.			
<b>WebEx Presentation Studio Slots 10-40</b>	WSLT0001	Presentation Studio Slots 10-40	
<b>WebEx Presentation Studio Slots 41-100</b>	WSLT0002	Presentation Studio Slots 41-100	
<b>WebEx Presentation Studio Slots 101-150</b>	WSLT0003	Presentation Studio Slots 101-150	
<b>WebEx Presentation Studio Slots 151+</b>	WSLT0004	Presentation Studio Slots 151+	

**Applicable Service Level Agreements:**

- Service Availability Percentage
- Excessive Outage
- Notification
- Provisioning
- Response Duration from Receipt of Order
- Administrative Service Level Agreements

6.3.2.5 Hosted Standalone IP Telephony Audio Conferencing and 6.3.4.6 Converged Services, Managed IP Audio Conferencing Attachment 4

**Service Identifier:** Audio Conferencing

The pricing includes the following elements: planning, applicable design, engineering, testing, training and applicable service level agreements.

Feature Name	Feature Identifier	Unit of Measure	Unit Non - Recurring	Unit Recurring	Change Charges
<b>Audio Conferencing Services:</b>					
<b>Standard Meet Me Conferencing (In/Outbound) per port</b>	ISMM0000	Per Minute	\$0.00	\$0.1400	\$0.00
<b>Premier Meet Me Conferencing (In/Outbound) per port</b>	IPMM0000	Per Minute	\$0.00	\$0.1700	\$0.00
<b>Direct Dial, Basic Dial-In Instant Meeting Service (per port)</b>	OIMM0000	Per Minute	\$0.00	\$0.0270	\$0.00
<b>Toll Free, Basic Dial-In Instant Meeting Service (per port)</b>	IIMM0000	Per Minute	\$0.00	\$0.0270	\$0.00
<b>Off Net Meet Me</b>	ONMM0000	Per Minute	\$0.00	\$0.0270	\$0.00

6.3.2.5 Hosted Standalone IP Telephony Audio Conferencing and 6.3.4.6 Converged Services, Managed IP Audio Conferencing Attachment 4

**Additional available services:**

<b>Feature Name</b>	<b>Feature Identifier</b>	<b>Unit of Measure</b>	<b>Unit Non - Recurring</b>	<b>Unit Recurring</b>	<b>Change Charges</b>
<b>Audio Streaming:</b>	See Below		See Below	See Below	See Below
- Audio Streaming per call/event	IAST0000	Per Call/Event	\$560.00	\$0.00	\$0.00
- Audio Streaming Replay 1-4 Participants	IASR0004	Per Replay	\$620.00	\$0.00	\$0.00
- Audio Streaming Replay 5-10 Participants	IASR0010	Per Replay	\$640.00	\$0.00	\$0.00
- Audio Streaming Replay 11-25 Participants	IASR0025	Per Replay	\$680.00	\$0.00	\$0.00
- Audio Streaming Replay 26-50 Participants	IASR0050	Per Replay	\$720.00	\$0.00	\$0.00
- Audio Streaming Replay 51-250 Participants	IASR0250	Per Replay	\$800.00	\$0.00	\$0.00
- Audio Streaming Replay 251-500 Participants	IASR0500	Per Replay	\$1,200.00	\$0.00	\$0.00
- Audio Streaming Replay 501-1000 Participants	IASR1000	Per Replay	\$1,600.00	\$0.00	\$0.00
<b>Audio Conferencing Features:</b>					
<b>Conference Recording</b>	See Below	See Below	See Below	See Below	See Below
<b>Cassette</b>	IRAC0000	Per Audio Cassette	\$15.00	\$0.00	\$0.00
<b>CD</b>	IRCD0000	Per CD	\$15.00	\$0.00	\$0.00



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<b>Feature Name</b>	<b>Feature Identifier</b>	<b>Unit of Measure</b>	<b>Unit Non - Recurring</b>	<b>Unit Recurring</b>	<b>Change Charges</b>
<b>.wav on CD</b>	IRWF0000	Per .wav on CD	\$45.00	\$0.00	\$0.00
<b>MPC or .wav file download</b>	ICMP0000	Per MP3 or .wav file Download	\$45.00	\$0.00	\$0.00
<b>Conference Transcription</b>	ICTR0000	Per Occurrence	\$0.00	\$0.00	\$0.00
<b>Instant Replay Plus</b>	IIRP0000	Per Occurrence	\$0.00	\$0.00	\$0.00
<b>Participant List</b>	IRPL0000	Per List	\$25.00	\$0.00	\$0.00
<b>Pre-Notification – US</b>	IRPN0000	Per Participant	\$0.00	\$2.50	\$0.00
<b>Web RSVP</b>	RSVP0000	Per Event	\$0.00	\$0.00	\$0.00
<b>Duplicate Billing per invoice</b>	IADB0000	Per Invoice	\$0.00	\$10.00	\$0.00
<b>Operational Reports – Standard</b>	IORS0000	Per month per report after first report	\$0.00	\$100.00	\$0.00
<b>Cancellation Fee for Meet Me Services</b>	CIMM0000	Per Occurrence	\$0.00	\$0.00	\$0.00
<b>Underutilization Fee</b>	IPUF0000	Per Occurrence	\$0.00	\$0.00	\$0.00
<b>Listen Only (Broadcast)</b>	CSLO0000	Per Occurrence	\$0.00	\$0.00	\$0.00

6.3.2.5 Hosted Standalone IP Telephony Audio Conferencing and 6.3.4.6 Converged Services, Managed IP Audio Conferencing Attachment 4

**IP Net Conferencing Services which includes WebEx and MS LiveMeeting:**

Feature Name	Feature Identifier	Unit of Measure	Unit Non - Recurring	Unit Recurring	Change Charges
<b>IP Net Conferencing Services:</b>					
<b>Reserved Net Conferencing port</b>	RSCF0000	Per Minute	\$0.00	\$0.1500	\$0.00
<b>Instant Net Conferencing - Instant MS Live Meeting or WebEX port</b>	INCF0000	Per Minute	\$0.00	\$0.1500	\$0.00
<b>Reserved Net</b>	IRPM000	Per Minute	\$0.00	\$0.1500	\$0.00
<b>WebEx Enterprise Edition Committed Minutes Range:</b>					
Enterprise Edition is a committed minute's module per month of all the WebEx custom platforms. This service is utilized for CALNET 2 groups that have multiple net conferencing needs across different business units.					
<b>1,500 to 4,999</b>	WECM0005	Per Minute	\$0.00	\$0.3200	\$0.00
<b>5,000 to 9,999</b>	WECM0010	Per Minute	\$0.00	\$0.3000	\$0.00
<b>10,000 to 24,999</b>	WECM0025	Per Minute	\$0.00	\$0.2800	\$0.00
<b>25,000 to 49,999</b>	WECM0050	Per Minute	\$0.00	\$0.2500	\$0.00
<b>50,000 to 99,999</b>	WECM0100	Per Minute	\$0.00	\$0.2300	\$0.00
<b>100,000 to 249,999</b>	WECM0250	Per Minute	\$0.00	\$0.2200	\$0.00
<b>- 250,000 to 499,999</b>	WECM0500	Per Minute	\$0.00	\$0.2000	\$0.00
<b>500,000 to 999,999</b>	WECM01000	Per Minute	\$0.00	\$0.1700	\$0.00
<b>1,000,000 to 2,499,999</b>	WECM2500	Per Minute	\$0.00	\$0.1600	\$0.00
<b>2,500,000 to 4,999,999</b>	WECM5000	Per Minute	\$0.00	\$0.1500	\$0.00
<b>5,000,000 +</b>	WECM5001	Per Minute	\$0.00	\$0.1400	\$0.00
<b>Features of WebEx and/or MS LiveMeeting:</b>					
<b>Cancellation Charge - Reserve Net</b>	ICRN0000	Per Occurrence	\$0.00	\$0.00	\$0.00
<b>Overbooking</b>	IOBK0000	Per Occurrence	\$0.00	\$0.00	\$0.00
<b>Operator Hosting per call/event</b>	IHST0000	Per Occurrence	\$100.00	\$0.00	\$0.00

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<b>Feature Name</b>	<b>Feature Identifier</b>	<b>Unit of Measure</b>	<b>Unit Non - Recurring</b>	<b>Unit Recurring</b>	<b>Change Charges</b>
<b>Customized Net Storage – WebEx</b>	ICNS0000	Per 100 megabytes beyond first 100 megabytes per Internet site per 30-day period	\$0.00	\$200.00	\$0.00
<b>Customized Net Storage – WebEx</b>	ICNS0500	Per 500 megabytes beyond first 100 megabytes per Internet site per 30-day period	\$0.00	\$600.00	\$0.00
<b>File Download</b>	ICFD0000	Per Download	\$100.00	\$0.00	\$0.00
<b>Reserved Net Replay Additional Storage</b>	IRNR0000	Per 30 days after initial 30 days of storage	\$0.00	\$50.00	\$0.00
<b>Reserved Net Replay Set Up and Storage</b>	INRS0000	Per initial set up and first 30 days of storage	\$100.00	\$0.00	\$0.00
<b>Seat Based Overage Charge</b>	ISBC0000	Per 15-minutes of overage	\$0.00	\$7.50	\$0.00
<b>Applicable to Per Minute Net Conference</b>	See Below	See Below	See Below	See Below	See Below
<b>Customized Net Set Up Fee: MS Live Meeting</b>	NFLM0000	Per Occurrence	\$0.00	\$0.00	\$0.00

6.3.2.5 Hosted Standalone IP Telephony Audio Conferencing and 6.3.4.6 Converged Services, Managed IP Audio Conferencing Attachment 4

**WebEx Named Host which includes Meeting Center Pro, Training Center, Sales Center, Support Center and Enterprise Edition:**

Named Host through Verizon offers WebEx Named Hosts as a pay per month option in Named Host tiers. A Named Host is any host who may host an unlimited number of meetings using the meeting tools identified above. Each Meeting must be hosted by a Named Host (identified above) and may include no more than the listed maximum number of meeting participants (including the Named Host).

Feature Name	Feature Identifier	Unit of Measure	Unit Non - Recurring	Unit Recurring	Change Charges
<b>WebEx Meeting Center Pro Named Host</b> The online meeting standard - present information, share applications, and collaborate on projects with customers and coworkers around the globe.					
<b>WebEx Meeting Center Pro Named Host 5-24</b> (15 participants maximum)	WMPC0001	Per Host	\$65.10	\$65.10	\$0.00
<b>WebEx Meeting Center Pro Named Host 25-49</b> (15 participants maximum)	WMPC0002	Per Host	\$52.08	\$52.08	\$0.00
<b>WebEx Meeting Center Pro Named Host 50-199</b> (15 participants maximum)	WMPC0003	Per Host	\$43.40	\$43.40	\$0.00
<b>WebEx Meeting Center Pro Named Host 200-499</b> (15 participants maximum)	WMPC0004	Per Host	\$30.38	\$30.38	\$0.00
<b>WebEx Meeting Center Pro Named Host 500-999</b> (15 participants maximum)	WMPC0005	Per Host	\$21.70	\$21.70	\$0.00
<b>WebEx Meeting Center Pro Named Host 1,000 +</b> (15 participants maximum)	WMPC0006	Per Host	\$17.36	\$17.36	\$0.00

6.3.2.5 Hosted Standalone IP Telephony Audio Conferencing and 6.3.4.6 Converged Services, Managed IP Audio Conferencing Attachment 4

Feature Name	Feature Identifier	Unit of Measure	Unit Non - Recurring	Unit Recurring	Change Charges
<b>WebEx Training Center Pro Named Host</b> An online virtual classroom solution that enables organizations to deliver engaging, effective interactive instructor-led training—to anyone, any time, anywhere.					
<b>WebEx Training Center Pro Named Host 5-9</b> (30 participants maximum)	WTCP0001	Per Host	\$260.40	\$260.40	\$0.00
<b>WebEx Training Center Pro Named Host 10-24</b> (30 participants maximum)	WTCP0002	Per Host	\$217.00	\$217.00	\$0.00
<b>WebEx Training Center Pro Named Host 25-49</b> (30 participants maximum)	WTCP0003	Per Host	\$173.60	\$173.60	\$0.00
<b>WebEx Training Center Pro Named Host 50-99</b> (30 participants maximum)	WTCP0004	Per Host	\$147.56	\$147.56	\$0.00
<b>WebEx Training Center Pro Named Host 100-249</b> (30 participants maximum)	WTCP0005	Per Host	\$112.84	\$112.84	\$0.00
<b>WebEx Training Center Pro Named Host 250-499</b> (30 participants maximum)	WTCP0006	Per Host	\$86.80	\$86.80	\$0.00
<b>WebEx Training Center Pro Named Host 500-999</b> (30 participants maximum)	WTCP0007	Per Host	\$69.44	\$69.44	\$0.00

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<b>Feature Name</b>	<b>Feature Identifier</b>	<b>Unit of Measure</b>	<b>Unit Non - Recurring</b>	<b>Unit Recurring</b>	<b>Change Charges</b>
<b>WebEx Training Center Pro Named Host 1000+ (30 participants maximum)</b>	WTCP0008	Per Host	\$52.08	\$52.08	\$0.00
<b>WebEx Training Center Pro Named Host 5-9 (50 participants maximum)</b>	WTCP0009	Per Host	\$434.00	\$434.00	\$0.00
<b>WebEx Training Center Pro Named Host 10-24 (50 participants maximum)</b>	WTCP0010	Per Host	\$390.60	\$390.60	\$0.00
<b>WebEx Training Center Pro Named Host 25-49 (50 participants maximum)</b>	WTCP0011	Per Host	\$347.20	\$347.20	\$0.00
<b>WebEx Training Center Pro Named Host 50-99 (50 participants maximum)</b>	WTCP0012	Per Host	\$282.10	\$282.10	\$0.00
<b>WebEx Training Center Pro Named Host 100-249 (50 participants maximum)</b>	WTCP0013	Per Host	\$217.00	\$217.00	\$0.00
<b>WebEx Training Center Pro Named Host 250-499 (50 participants maximum)</b>	WTCP0014	Per Host	\$156.24	\$156.24	\$0.00
<b>WebEx Training Center Pro Named Host 500-999 (50 participants maximum)</b>	WTCP0015	Per Host	\$95.48	\$95.48	\$0.00

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<b>Feature Name</b>	<b>Feature Identifier</b>	<b>Unit of Measure</b>	<b>Unit Non - Recurring</b>	<b>Unit Recurring</b>	<b>Change Charges</b>
<b>WebEx Training Center Pro Named Host 1,000+ (50 participants maximum)</b>	WTCP0016	Per Host	\$78.12	\$78.12	\$0.00
<b>WebEx Training Center Pro Named Host 5-9 (100 participants maximum)</b>	WTCP0017	Per Host	\$651.00	\$651.00	\$0.00
<b>WebEx Training Center Pro Named Host 10-24 (100 participants maximum)</b>	WTCP0018	Per Host	\$585.90	\$585.90	\$0.00
<b>WebEx Training Center Pro Named Host 25-49 (100 participants maximum)</b>	WTCP0019	Per Host	\$520.80	\$520.80	\$0.00
<b>WebEx Training Center Pro Named Host 50-99 (100 participants maximum)</b>	WTCP0020	Per Host	\$455.70	\$455.70	\$0.00
<b>WebEx Training Center Pro Named Host 100-249 (100 participants maximum)</b>	WTCP0021	Per Host	\$390.60	\$390.60	\$0.00
<b>WebEx Training Center Pro Named Host 250-499 (100 participants maximum)</b>	WTCP0022	Per Host	\$303.80	\$303.80	\$0.00
<b>WebEx Training Center Pro Named Host 500-999 (100 participants maximum)</b>	WTCP0023	Per Host	\$217.00	\$217.00	\$0.00

6.3.2.5 Hosted Standalone IP Telephony Audio Conferencing and 6.3.4.6 Converged Services, Managed IP Audio Conferencing Attachment 4

Feature Name	Feature Identifier	Unit of Measure	Unit Non - Recurring	Unit Recurring	Change Charges
<b>WebEx Training Center Pro Named Host 1,000+ (100 participants maximum)</b>	WTCP0024	Per Host	\$130.20	\$130.20	\$0.00
<b>WebEx Sales Center Pro Named Host</b> An online communication solution that delivers a personalized and compelling buyer experience for prospects while providing comprehensive sales management analytics and collaborative team selling tools to sales reps and managers.					
<b>WebEx Sales Center Pro Named Host 5-24 (15 participants maximum)</b>	WSCP0001	Per Host	\$65.10	\$65.10	\$0.00
<b>WebEx Sales Center Pro Named Host 25-49 (15 participants maximum)</b>	WSCP0002	Per Host	\$52.08	\$52.08	\$0.00
<b>WebEx Sales Center Pro Named Host 50-199 (15 participants maximum)</b>	WSCP0003	Per Host	\$43.40	\$43.40	\$0.00
<b>WebEx Sales Center Pro Named Host 200-499 (15 participants maximum)</b>	WSCP0004	Per Host	\$30.38	\$30.38	\$0.00
<b>WebEx Sales Center Pro Named Host 500-999 (15 participants maximum)</b>	WSCP0005	Per Host	\$21.70	\$21.70	\$0.00
<b>WebEx Sales Center Pro Named Host 1,000 + (15 participants maximum)</b>	WSCP0006	Per Host	\$17.36	\$17.36	\$0.00



6.3.2.5 Hosted Standalone IP Telephony Audio Conferencing and 6.3.4.6 Converged Services, Managed IP Audio Conferencing Attachment 4

Feature Name	Feature Identifier	Unit of Measure	Unit Non - Recurring	Unit Recurring	Change Charges
<b>WebEx Support Center Named Host</b> A real-time, remote support solution that enables technical support representatives (TSR) to remotely diagnose problems, transfer files, and resolve issues for customers around the world					
<b>WebEx Support Center Named Host 5-9</b> (5 participants maximum)	WSPC0001	Per Host	\$130.20	\$130.20	\$0.00
<b>WebEx Support Center Named Host 10-24</b> (5 participants maximum)	WSPC0002	Per Host	\$117.18	\$117.18	\$0.00
<b>WebEx Support Center Named Host 25-49</b> (5 participants maximum)	WSPC0003	Per Host	\$104.16	\$104.16	\$0.00
<b>WebEx Support Center Named Host 50-99</b> (5 participants maximum)	WSPC0004	Per Host	\$95.48	\$95.48	\$0.00
<b>WebEx Support Center Named Host 100-249</b> (5 participants maximum)	WSPC0005	Per Host	\$86.80	\$86.80	\$0.00
<b>WebEx Support Center Named Host 250-499</b> (5 participants maximum)	WSPC0006	Per Host	\$73.78	\$73.78	\$0.00
<b>WebEx Support Center Named Host 500-999</b> (5 participants maximum)	WSPC0007	Per Host	\$60.76	\$60.76	\$0.00

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Feature Name	Feature Identifier	Unit of Measure	Unit Non - Recurring	Unit Recurring	Change Charges
<b>WebEx Support Center Named Host 1,000+ (5 participants maximum)</b>	WSPC0008	Per Host	\$43.40	\$43.40	\$0.00
<b>WebEx Enterprise Edition Named Host</b> WebEx Enterprise Edition consists of the following service platforms: Meeting Center, Event Center, Training Center, Sales Center and Support Center					
<b>WebEx Enterprise Edition Named Host 100-199 (200 participants maximum)</b>	WNTP0001	Per Host	\$47.75	\$47.75	\$0.00
<b>WebEx Enterprise Edition Named Host 200-299 (200 participants maximum)</b>	WNTP0002	Per Host	\$46.87	\$46.87	\$0.00
<b>WebEx Enterprise Edition Named Host 300-399 (200 participants maximum)</b>	WNTP0003	Per Host	\$45.14	\$45.14	\$0.00
<b>WebEx Enterprise Edition Named Host 400-599 (200 participants maximum)</b>	WNTP0004	Per Host	\$43.83	\$43.83	\$0.00
<b>WebEx Enterprise Edition Named Host 600-799 (200 participants maximum)</b>	WNTP0005	Per Host	\$41.66	\$41.66	\$0.00
<b>WebEx Enterprise Edition Named Host 800+ (200 participants maximum)</b>	WNTP0006	Per Host	\$40.36	\$40.36	\$0.00

6.3.2.5 Hosted Standalone IP Telephony Audio Conferencing and 6.3.4.6 Converged Services, Managed IP Audio Conferencing Attachment 4

Feature Name	Feature Identifier	Unit of Measure	Unit Non - Recurring	Unit Recurring	Change Charges
<b>WebEx Presentation Studio - Number of Slots</b> WebEx Presentation Studio is a monthly service for presenting, managing and distributing pre-recorded multimedia presentations on the customer's customized web site provided by the Named Host subscription. Presentation Studio provides an easy to use, cost effective solution for communicating a consistent message to an audience for viewing at their convenience. Presentation Slots: Each online presentation can be made available simultaneously and utilizes a "Presentation Slot". A "Presentation Slot" is an allocated space on the Customer's assigned Presentation Studio internet site where a single presentation can be made available. The number of simultaneous Participants, minute usage, and duration of the recorded presentation(s) is unlimited.					
<b>WebEx Presentation Studio Slots 10-40</b>	WSLT0001	Per Slot	\$110.00	\$110.00	\$0.00
<b>WebEx Presentation Studio Slots 41-100</b>	WSLT0002	Per Slot	\$100.00	\$100.00	\$0.00
<b>WebEx Presentation Studio Slots 101-150</b>	WSLT0003	Per Slot	\$90.00	\$90.00	\$0.00
<b>WebEx Presentation Studio Slots 151+</b>	WSLT0004	Per Slot	\$80.00	\$80.00	\$0.00

6.3.2.5 Hosted Standalone IP Telephony Audio Conferencing and 6.3.4.6 Converged Services, Managed IP Audio Conferencing Attachment 4

**Taxes and Surcharges**

The following taxes and/or surcharges may apply. See CALNET II Exhibit 5A - Tax Determination Matrix, Module 3 specific detail.

CA Sales Tax
CA City Utility Users Tax
CA 9-1-1 Surcharge
CA Universal Lifeline Surcharge
CA Relay Service and Communications Device Fund Surcharge
Teleconnect Fund Surcharge
CA PUC Fee
AD Valorem Surcharge
California High Cost Fund
Federal Universal Service Fee/Charge
Regulatory Charge
Administrative Charge

### 6.3.3.8 Converged Services, IP and Network IP Transport Services Attachment 4

#### Service Identifier: IP and Network IP Transport Services

The pricing includes the following elements: planning, applicable design, engineering, testing, wiring, termination, and applicable service level agreements.

Feature Name	Feature Identifier	Unit of Measure	Unit Non - Recurring	Unit Recurring	Change Charges
IP Transport at a minimum (1 end point):					
56 Kbps	IPTK0056	Per Month	\$615.00	\$336.27	\$0.00
128 Kbps	IPTK0128		\$615.00	\$598.20	\$0.00
384 Kbps	IPTK0384		\$615.00	\$673.20	\$0.00
512 Kbps	IPTK0512		\$615.00	\$698.20	\$0.00
640 Kbps	IPTK0640		\$615.00	\$723.20	\$0.00
768 Kbps	IPTK0768		\$615.00	\$723.20	\$0.00
896 Kbps	IPTK0896		\$615.00	\$748.20	\$0.00
1.024 Mbps	IPTK1024		\$615.00	\$748.20	\$0.00
1.152 Mbps	IPTK1152		\$615.00	\$748.20	\$0.00
1.280 Mbps	IPTK1280		\$615.00	\$748.20	\$0.00
1.408 Mbps	IPTK1408		\$615.00	\$748.20	\$0.00
1.536 Mbps	IPTK1536		\$615.00	\$748.20	\$0.00
1.792 Mbps	IPTK1792		\$1,415.00	\$2,842.13	\$0.00
2.048 Mbps	IPTK2048		\$1,415.00	\$2,842.13	\$0.00
2.304 Mbps	IPTK2304		\$1,415.00	\$2,842.13	\$0.00
2.560 Mbps	IPTK2560		\$1,415.00	\$2,842.13	\$0.00
2.816 Mbps	IPTK2816		\$1,415.00	\$2,842.13	\$0.00
3.072 Mbps	IPTK3072		\$1,415.00	\$2,842.13	\$0.00
3.328 Mbps	IPTK3328		\$1,415.00	\$2,942.13	\$0.00
3.584 Mbps	IPTK3584		\$1,415.00	\$2,942.13	\$0.00
3.840 Mbps	IPTK3840		\$1,415.00	\$2,942.13	\$0.00
4.096 Mbps	IPTK4096		\$1,415.00	\$2,942.13	\$0.00
4.352 Mbps	IPTK4352		\$1,415.00	\$2,942.13	\$0.00
4.608 Mbps	IPTK4608		\$1,415.00	\$2,942.13	\$0.00
4.864 Mbps	IPTK4864		\$1,415.00	\$3,042.13	\$0.00
5.120 Mbps	IPTK5120		\$1,415.00	\$3,042.13	\$0.00
5.632 Mbps	IPTK5632		\$1,415.00	\$3,042.13	\$0.00
6.144 Mbps	IPTK6144		\$1,415.00	\$3,042.13	\$0.00
6.656 Mbps	IPTK6656		\$1,415.00	\$3,142.13	\$0.00
7.168 Mbps	IPTK7168		\$1,415.00	\$3,142.13	\$0.00
7.680 Mbps	IPTK7680		\$1,415.00	\$3,142.13	\$0.00
8.192 Mbps	IPTK8192		\$1,415.00	\$3,342.13	\$0.00
8.704 Mbps	IPTK8704		\$1,415.00	\$3,342.13	\$0.00
9.216 Mbps	IPTK9216		\$1,415.00	\$3,342.13	\$0.00

## 6.3.3.8 Converged Services, IP and Network IP Transport Services Attachment 4

Feature Name	Feature Identifier	Unit of Measure	Unit Non - Recurring	Unit Recurring	Change Charges
9.768 Mbps	IPTK9768		\$1,415.00	\$3,642.13	\$0.00
11 Mbps	IPTM0011		\$1,415.00	\$3,842.13	\$0.00
12 Mbps	IPTM0012		\$1,415.00	\$3,842.13	\$0.00
13 Mbps	IPTM0013		\$1,415.00	\$4,042.13	\$0.00
14 Mbps	IPTM0014		\$1,415.00	\$4,042.13	\$0.00
15 Mbps	IPTM0015		\$1,415.00	\$4,042.13	\$0.00
16 Mbps	IPTM0016		\$1,415.00	\$4,042.13	\$0.00
17 Mbps	IPTM0017		\$1,415.00	\$4,042.13	\$0.00
18 Mbps	IPTM0018		\$1,415.00	\$4,042.13	\$0.00
19 Mbps	IPTM0019		\$1,415.00	\$4,042.13	\$0.00
20 Mbps	IPTM0020		\$1,415.00	\$4,042.13	\$0.00
21 Mbps	IPTM0021		\$1,415.00	\$4,342.13	\$0.00
22 Mbps	IPTM0022		\$1,415.00	\$4,342.13	\$0.00
23 Mbps	IPTM0023		\$1,415.00	\$4,342.13	\$0.00
24 Mbps	IPTM0024		\$1,415.00	\$4,342.13	\$0.00
25 Mbps	IPTM0025		\$1,415.00	\$4,342.13	\$0.00
30 Mbps	IPTM0030		\$1,415.00	\$4,342.13	\$0.00
35 Mbps	IPTM0035		\$1,415.00	\$4,342.13	\$0.00
40 Mbps	IPTM0040		\$1,415.00	\$4,342.13	\$0.00
45 Mbps	IPTM0045		\$1,415.00	\$4,342.13	\$0.00
155 Mbps	IPTM0155		ICB	ICB	ICB
622 Mbps	IPTM0622		ICB	ICB	ICB
2.5 Gbps	IPTG0025		ICB	ICB	ICB
10 Gbps	IPTG0010		ICB	ICB	ICB
VPLS	VPLS0000		ICB	ICB	ICB

6.3.3.8 Converged Services, IP and Network IP Transport Services Attachment 4

**Additional features and services available for purchase, not required for services described above:**

Feature Name	Feature Identifier	Unit of Measure	Unit Non - Recurring	Unit Recurring	Change Charges
<b>Private IP Port Only:</b>					
56/64 KB	PORT0064	Per Month	\$200.00	\$150.00	\$0.00
128 KB	PORT0128		\$200.00	\$250.00	\$0.00
256 KB	PORT0256		\$200.00	\$300.00	\$0.00
384 KB	PORT0384		\$200.00	\$325.00	\$0.00
512 KB	PORT0512		\$200.00	\$350.00	\$0.00
768 KB	PORT0768		\$200.00	\$375.00	\$0.00
1.024 Mbps	PORT1024		\$200.00	\$400.00	\$0.00
1.536 Mbps	PORT1536		\$200.00	\$400.00	\$0.00
3.072 Mbps	PORT3072		\$200.00	\$500.00	\$0.00
4.608 Mbps	PORT4608		\$200.00	\$600.00	\$0.00
6.144 Mbps	PORT6144		\$200.00	\$700.00	\$0.00
7.680 Mbps	PORT7680		\$200.00	\$800.00	\$0.00
9.216 Mbps	PORT9216		\$200.00	\$1,000.00	\$0.00
10.752 Mbps	PORT1075		\$200.00	\$1,300.00	\$0.00
12.288 Mbps	PORT1228		\$200.00	\$1,500.00	\$0.00
19.800 Mbps	PORT1980		\$200.00	\$1,700.00	\$0.00
44.736 Mbps	PORT4473		\$200.00	\$2,000.00	\$0.00
155.52 Mbps (OC3)	PIOC0003		\$0.00	\$5,038	\$0.00
622.08 Mbps (OC12)	PIOC0012		\$0.00	\$15,550	\$0.00
2,488 Mbps (OC48)	PIOC0048		ICB	ICB	ICB
9,953.28 Mbps (OC192)	PIOC0192		ICB	ICB	ICB
Ethernet	See Below		See Below	See Below	See Below
1 Mbps	PIET0001		\$0.00	\$338.00	\$0.00
2 Mbps	PIET0002		\$0.00	\$625.00	\$0.00
3 Mbps	PIET0003		\$0.00	\$689.75	\$0.00
4 Mbps	PIET0004		\$0.00	\$794.25	\$0.00
5 Mbps	PIET0005		\$0.00	\$875.00	\$0.00
6 Mbps	PIET0006		\$0.00	\$919.25	\$0.00
7 Mbps	PIET0007		\$0.00	\$963.00	\$0.00
8 Mbps	PIET0008		\$0.00	\$1,044.50	\$0.00
9 Mbps	PIET0009		\$0.00	\$1,082.50	\$0.00

## 6.3.3.8 Converged Services, IP and Network IP Transport Services Attachment 4

Feature Name	Feature Identifier	Unit of Measure	Unit Non - Recurring	Unit Recurring	Change Charges
10 Mbps	PIET0010		\$0.00	\$1,190.75	\$0.00
15 Mbps	PIET0015		\$0.00	\$1,380.50	\$0.00
20 Mbps	PIET0020		\$0.00	\$1,481.00	\$0.00
25 Mbps	PIET0025		\$0.00	\$1,526.00	\$0.00
30 Mbps	PIET0030		\$0.00	\$1,571.25	\$0.00
35 Mbps	PIET0035		\$0.00	\$1,661.75	\$0.00
40 Mbps	PIET0040		\$0.00	\$1,737.50	\$0.00
50 Mbps	PIET0050		\$0.00	\$1,875.00	\$0.00
60 Mbps	PIET0060		\$0.00	\$2,175.00	\$0.00
70 Mbps	PIET0070		\$0.00	\$2,450.00	\$0.00
80 Mbps	PIET0080		\$0.00	\$2,700.00	\$0.00
90 Mbps	PIET0090		\$0.00	\$2,925.00	\$0.00
100 Mbps	PIET0100		\$0.00	\$3,125.00	\$0.00
200 Mbps	PIET0200		\$0.00	\$6,000.00	\$0.00
300 Mbps	PIET0300		\$0.00	\$8,625.00	\$0.00
400 Mbps	PIET0400		\$0.00	\$11,000.00	\$0.00
500 Mbps	PIET0500		\$0.00	\$12,500.00	\$0.00
600 Mbps	PIET0600		\$0.00	\$14,250.00	\$0.00
700 Mbps	PIET0700		\$0.00	\$15,750.00	\$0.00
800 Mbps	PIET0800		\$0.00	\$17,000.00	\$0.00
900 Mbps	PIET0900		\$0.00	\$18,000.00	\$0.00
1000 Mbps	PIET1000		\$0.00	\$18,750.00	\$0.00
<b>PIP Multicasting Per Host Port:</b>		Per Month			
<b>Small Tier 16kbps - 511kbps</b>	IPMC0511		\$0.00	\$40	\$0.00
<b>Medium Tier 512kbps - 1.4Mbps</b>	IPMC1400		\$0.00	\$160	\$0.00
<b>Large Tier 1.5 Mbps - 2.99Mbps</b>	IPMC2990		\$0.00	322.50	\$0.00
<b>Extra Large Tier 3Mbps - 5.99Mbps</b>	IPMC5990		\$0.00	642.50	\$0.00
<b>Jumbo Tier 6Mbps &amp; Greater</b>	IPMC0000		ICB	ICB	ICB



6.3.3.8 Converged Services, IP and Network IP Transport Services Attachment 4

Feature Name	Feature Identifier	Unit of Measure	Unit Non - Recurring	Unit Recurring	Change Charges
<b>PIP Expedited Forwarding Gold Car Option:</b>					
8 Kbps	CRGD0008		\$0.00	\$10.00	\$0.00
16 Kbps	CRGD0016		\$0.00	\$18.00	\$0.00
32 Kbps	CRGD0032		\$0.00	\$28.50	\$0.00
48 Kbps	CRGD0048		\$0.00	\$36.50	\$0.00
64 Kbps	CRGD0064		\$0.00	\$44.50	\$0.00
128 Kbps	CRGD0128		\$0.00	\$74.00	\$0.00
192 Kbps	CRGD0192		\$0.00	\$99.50	\$0.00
256 Kbps	CRGD0256		\$0.00	\$114.00	\$0.00
320 Kbps	CRGD0320		\$0.00	\$122.50	\$0.00
384 Kbps	CRGD0384		\$0.00	\$163.50	\$0.00
448 Kbps	CRGD0448		\$0.00	\$181.50	\$0.00
512 Kbps	CRGD0512		\$0.00	\$197.00	\$0.00
576 Kbps	CRGD0576		\$0.00	\$210.50	\$0.00
640 Kbps	CRGD0640		\$0.00	\$222.50	\$0.00
704 Kbps	CRGD0704		\$0.00	\$232.50	\$0.00
768 Kbps	CRGD0768		\$0.00	\$240.50	\$0.00
832 Kbps	CRGD0832		\$0.00	\$246.50	\$0.00
896 Kbps	CRGD0896		\$0.00	\$250.50	\$0.00
960 Kbps	CRGD0960		\$0.00	\$253.00	\$0.00
1.024 Mbps	CRGD1024		\$0.00	\$253.50	\$0.00
1.152 Mbps	CRGD1152		\$0.00	\$265.50	\$0.00
1.280 Mbps	CRGD1280		\$0.00	\$273.50	\$0.00
1.408 Mbps	CRGD1408		\$0.00	\$278.00	\$0.00
1.536 Mbps	CRGD1536		\$0.00	\$279.00	\$0.00
2.048 Mbps	CRGD2048		\$0.00	\$355.50	\$0.00
3.072 Mbps	CRGD3072		\$0.00	\$509.50	\$0.00
4.608 Mbps	CRGD4608		\$0.00	\$732.00	\$0.00
6.144 Mbps	CRGD6144		\$0.00	\$939.50	\$0.00
7.680 Mbps	CRGD7680		\$0.00	\$1,131.50	\$0.00
9.216 Mbps	CRGD9216		\$0.00	\$1,308.00	\$0.00
10.752 Mbps	CRGD1075		\$0.00	\$1,469.50	\$0.00
12.288 Mbps	CRGD1228		\$0.00	\$1,615.00	\$0.00
15.360 Mbps	CRGD1560		\$0.00	\$1,937.50	\$0.00
18.432 Mbps	CRGD1843		\$0.00	\$2,229.50	\$0.00
21.504 Mbps	CRGD2150		\$0.00	\$2,490.50	\$0.00
24.576 Mbps	CRGD2457		\$0.00	\$2,721.00	\$0.00
27.648 Mbps	CRGD2764		\$0.00	\$2,921.00	\$0.00
30.720 Mbps	CRGD3070		\$0.00	\$3,089.50	\$0.00
33.792 Mbps	CRGD3379		\$0.00	\$3,228.00	\$0.00
36.864 Mbps	CRGD3686		\$0.00	\$3,335.50	\$0.00
39.936 Mbps	CRGD3993		\$0.00	\$3,412.50	\$0.00
43.008 Mbps	CRGD4300		\$0.00	\$3,458.50	\$0.00

6.3.3.8 Converged Services, IP and Network IP Transport Services Attachment 4

Feature Name	Feature Identifier	Unit of Measure	Unit Non - Recurring	Unit Recurring	Change Charges
<b>Private IP Access for Port Only:</b>					
<b>DS1 Access</b>	IPAA0001	Per Circuit	\$200.00	\$250.00	
<b>DS3 Access</b>	IPAA0003	Per Circuit	\$1,000.00	\$2,000.00	
<b>155.52 Mbps (OC3 Access)</b>	OCAC0003	Per Circuit	ICB	ICB	ICB
<b>622.08 Mbps (OC12 Access)</b>	OCAC0012	Per Circuit	ICB	ICB	ICB
<b>2,488 Mbps (OC48 Access)</b>	OCAC0048	Per Circuit	ICB	ICB	ICB
<b>9,953.28 Mbps (OC192 Access)</b>	OCAC0192	Per Circuit	ICB	ICB	ICB
<b>Ethernet Access</b>		Per Circuit			
<b>1 Mbps</b>	CEAT0001		ICB	ICB	ICB
<b>2 Mbps</b>	CEAT0002		ICB	ICB	ICB
<b>3 Mbps</b>	CEAT0003		ICB	ICB	ICB
<b>4 Mbps</b>	CEAT0004		ICB	ICB	ICB
<b>5 Mbps</b>	CEAT0005		ICB	ICB	ICB
<b>6 Mbps</b>	CEAT0006		ICB	ICB	ICB
<b>7 Mbps</b>	CEAT0007		ICB	ICB	ICB
<b>8 Mbps</b>	CEAT0008		ICB	ICB	ICB
<b>9 Mbps</b>	CEAT0009		ICB	ICB	ICB
<b>10 Mbps</b>	CEAT0010		ICB	ICB	ICB
<b>15 Mbps</b>	CEAT0015		ICB	ICB	ICB
<b>20 Mbps</b>	CEAT0020		ICB	ICB	ICB
<b>25 Mbps</b>	CEAT0025		ICB	ICB	ICB
<b>30 Mbps</b>	CEAT0030		ICB	ICB	ICB
<b>35 Mbps</b>	CEAT0035		ICB	ICB	ICB
<b>40 Mbps</b>	CEAT0040		ICB	ICB	ICB
<b>50 Mbps</b>	CEAT0050		ICB	ICB	ICB
<b>60 Mbps</b>	CEAT0060		ICB	ICB	ICB
<b>70 Mbps</b>	CEAT0070		ICB	ICB	ICB
<b>80 Mbps</b>	CEAT0080		ICB	ICB	ICB
<b>90 Mbps</b>	CEAT0090		ICB	ICB	ICB
<b>100 Mbps</b>	CEAT0100		ICB	ICB	ICB
<b>200 Mbps</b>	CEAT0200		ICB	ICB	ICB
<b>300 Mbps</b>	CEAT0300		ICB	ICB	ICB
<b>400 Mbps</b>	CEAT0400		ICB	ICB	ICB
<b>500 Mbps</b>	CEAT0500		ICB	ICB	ICB
<b>600 Mbps</b>	CEAT0600		ICB	ICB	ICB

### 6.3.3.8 Converged Services, IP and Network IP Transport Services Attachment 4

Feature Name	Feature Identifier	Unit of Measure	Unit Non - Recurring	Unit Recurring	Change Charges
700 Mbps	CEAT0700		ICB	ICB	ICB
800 Mbps	CEAT0800		ICB	ICB	ICB
900 Mbps	CEAT0900		ICB	ICB	ICB
1000 Mbps	CEAT1001		ICB	ICB	ICB

**IP Network Transport Management (Router):**

<b>Feature Name</b>	<b>Feature Identifier</b>	<b>Unit of Measure</b>	<b>Unit Non - Recurring</b>	<b>Unit Recurring</b>	<b>Change Charges</b>
<b>Management (Router) - Managed WAN Monitor and Notify (Small)</b>	MWMS0000	Per Month	N/A	\$41	N/A
<b>Management (Router) - Managed WAN Monitor and Notify (Medium)</b>	MWMM0000	Per Month	N/A	\$46	N/A
<b>Management (Router) - Managed WAN Monitor and Notify (Large)</b>	MWML0000	Per Month	N/A	\$70	N/A
<b>Management (Router) - Managed WAN Physical (Small)</b>	MWPH0000	Per Month	N/A	\$79	N/A
<b>Management (Router) - Managed WAN Physical (Medium)</b>	MWPM0000	Per Month	N/A	\$99	N/A
<b>Management (Router) - Managed WAN Physical (Large)</b>	MWPL0000	Per Month	N/A	\$166	N/A
<b>Management (Router) - Managed WAN Full (Small)</b>	MWFS0000	Per Month	N/A	\$90	N/A
<b>Management (Router) - Managed WAN Full (Medium)</b>	MWFM0000	Per Month	N/A	\$117	N/A
<b>Management (Router) - Managed WAN Full (Large)</b>	MWFL0000	Per Month	N/A	\$196	N/A

6.3.3.8 Converged Services, IP and Network IP Transport Services Attachment 4

<b>Feature Name</b>	<b>Feature Identifier</b>	<b>Unit of Measure</b>	<b>Unit Non - Recurring</b>	<b>Unit Recurring</b>	<b>Change Charges</b>
<b>Takeover of Existing Device Management Takeover of Existing Circuit and Router</b>	MWTO0001	Per Occurrence	\$350	N/A	N/A
<b>New Device- New Circuit or Router Installation requiring initial configuration an implementation support</b>	MWND0001	Per Occurrence	\$550	N/A	N/A
<b>Management (Router) - Threshold Reporting</b>	THRP0000	Per Device Per Month	N/A	\$6	N/A
<b>Management (Router) - Order Expedite Request to activate router in 15 days or less</b>	MROX0000	Per Order	\$1,100	N/A	N/A
<b>Management (Router) - New Implementation Rescheduling</b>	MIRS0000	Per Site	\$300	N/A	N/A
<b>Management (Router) After Hours Premium Charge (M-F, 5 p.m. to 8 a.m., including weekends and holidays</b>	MAHP0000	Per Occurrence	\$600	N/A	N/A

#### 6.3.3.8 Converged Services, IP and Network IP Transport Services Attachment 4

**Optional Change Management provides additional change management support for items customers are not likely to encounter on a daily basis.**

Optional Change Management items are charged on a per-incident basis (NRC), and are available to customers that subscribe to 6.3.3.8 IP and Network IP Transport Services. These are enhanced features and a subset of the 6.3.3.8 IP and Network IP Transport Services.

#### Optional Change Management Activities:

Feature Name	Feature Identifier	Unit of Measure	Unit Non - Recurring	Unit Recurring	Change Charges
Management (Router-remote labor configuration) Dynamic Host Configuration Protocol ("DHCP") IP Helper - Add / Modify / Delete	IPMW0012	Per Occurrence	N/A	N/A	\$50
Management (Router-remote labor configuration) IP Network Address Translation - Add / Modify / Delete	IPMW0013	Per Occurrence	N/A	N/A	\$50
Management (Router-remote labor configuration) Network Routed Protocol - Add / Modify / Delete	IPMW0014	Per Occurrence	N/A	N/A	\$50
Management (Router-remote labor configuration) Managed Service Operations ("MSO") IP/address Subnet Mask Changes	IPMW0015	Per Occurrence	N/A	N/A	\$50

## 6.3.3.8 Converged Services, IP and Network IP Transport Services Attachment 4

Feature Name	Feature Identifier	Unit of Measure	Unit Non - Recurring	Unit Recurring	Change Charges
Management (Router-remote labor configuration) Virtual Circuit - Add / Modify / Delete	IPMW0016	Per Occurrence	N/A	N/A	\$50
Management (Router-remote labor configuration) Routing Protocol - Add / Modify / Delete	IPMW0017	Per Occurrence	N/A	N/A	\$50
Management (Router-remote labor configuration) VPN Tunnel - Add / Modify / Delete	IPMW0018	Per Occurrence	N/A	N/A	\$50
In lieu of the optional change management per occurrence services described above, customers have the option to utilize the established hourly rate. Labor charges will commence upon arrival at customer site. Only the highest single NRC will be charged per device. Feature ID's are IPMW0001, IPMW0002, IPMW0003, IPMW0004, IPMW0005, IPMW0006, IPMW0007, IPMW0008, IPMW0009, IPMW0010, and IPMW0011.					
Feature Name	Feature Identifier	Unit of Measure	Unit Non - Recurring	Unit Recurring	Change Charges
Management (Router-labor only) Bandwidth Increase / Decrease Physical	IPMW0001	Per Occurrence	\$350	\$0.00	\$0.00
Management (Router-labor only) Hardware Module Upgrade	IPMW0002	Per Occurrence	\$350	\$0.00	\$0.00
Management (Router-labor only) Intra-Building Move	IPMW0003	Per Occurrence	\$350	\$0.00	\$0.00

6.3.3.8 Converged Services, IP and Network IP Transport Services Attachment 4

<b>Feature Name</b>	<b>Feature Identifier</b>	<b>Unit of Measure</b>	<b>Unit Non - Recurring</b>	<b>Unit Recurring</b>	<b>Change Charges</b>
<b>Management (Router-labor only) Router Move, Inter-Building or Across Town</b>	IPMW0004	Per Occurrence	\$600	\$0.00	\$0.00
<b>Management (Router-labor only) Memory Upgrade</b>	IPMW0005	Per Occurrence	\$350	\$0.00	\$0.00
<b>Management (Router-labor only) Router Exchange</b>	IPMW0006	Per Occurrence	\$350	\$0.00	\$0.00
<b>Management (Router-labor only) Router IOS Change Support New Features</b>	IPMW0007	Per Occurrence	\$350	\$0.00	\$0.00
<b>Management (Router-labor only) Traffic Shaping/Queuing Add/Delete</b>	IPMW0008	Per Occurrence	\$350	\$0.00	\$0.00
<b>Management (Router-labor only) Traffic Filter Design</b>	IPMW0009	Per Occurrence	\$350	\$0.00	\$0.00
<b>Management (Router) Field Service Technicians (labor only) Normal business hours (M-F, 8 a.m. to 5 p.m.).</b>	IPMW0010	Per Hour	\$135	\$0.00	\$0.00



6.3.3.8 Converged Services, IP and Network IP Transport Services Attachment 4

Feature Name	Feature Identifier	Unit of Measure	Unit Non - Recurring	Unit Recurring	Change Charges
Management (Router) Field Service Technicians (labor only) After hours (M-F, 5 p.m. to 8 a.m., including weekends and holidays).	IPMW0011	Per Hour	\$170	\$0.00	\$0.00

**Private IP Secure Gateway Services (Secure Gateway Universal Port - data only not to be used for voice)** is a suite of services that includes the three components listed below through a single network based port. This section includes optional managed services for Remote Office connectivity.

*Secure Gateway Firewall* - provides enterprise employees secure access to the Internet from customer locations connected to private networks via a network-based firewall. Secure Gateway- Firewall is available with Private IP. This service extends the power of Verizon's private networks to safely provide Internet access without the requirement of multiple links and premise based firewalls. Secure Gateway Firewall bundles access with a "stateful firewall" to help protect against a range of network security threats. The network-based firewall inspects and tracks all inbound and outbound data streams, allowing passage of only those packets that match a known and authorized state. Stateful firewalls help improve the security and performance of more traditional packet filters because they capture and hold attributes of each data stream for the entire length of the connection.

*Secure Gateway Mobile User* – provides secure, encrypted, remote access to the customers' private network for their mobile workforce and remote employees. Mobile User is enabled by geographically-dispersed network gateways deployed at Verizon points of presence (PoPs). The service provides remote access through an exclusively-provisioned port between the customer's private network and the company's public IP network. Remote sites use Verizon or third-party dial, DSL or cable to connect to the Verizon IP backbone or the Internet. Then, using a VPN software client, the remote site automatically establishes a secure IPsec tunnel, through the IP network to the Secure Gateway Port located on a Verizon network gateway. The VPN client allows optional split tunneling for flexible end-user access to the customer's private network only, or to both their private network and the public Internet.

*Secure Gateway Remote Office* – creates a secure end-to-end logical link between corporate resources or corporate "hubs" on the Verizon network and remote sites connected to the Internet or Verizon's IP network via low cost broadband or T1 access. Verizon network service "hubs" are typically data centers, corporate headquarters, regional offices and other locations hosting mission-critical enterprise servers. Secure Gateway Remote Office utilizes Cisco technology for the hardware client, the Universal Port, or network gateway and the EasyVPN feature of the IOS operating system. Secure Gateway Remote Office leverages industry standard security protocols - IPsec, 3DES, and AES encryption and is an ideal solution for customers with sensitive price points and ease-of-implementation requirements.

## 6.3.3.8 Converged Services, IP and Network IP Transport Services Attachment 4

<b>Feature Name</b>	<b>Feature Identifier</b>	<b>Unit of Measure</b>	<b>Unit Non - Recurring</b>	<b>Unit Recurring</b>	<b>Change Charges</b>
<b>Secure Gateway Universal Port</b> 64 Kbps	SEGU0064	Per Month	\$100	\$171	N/A
<b>Secure Gateway Universal Port</b> 128 Kbps	SEGU0128	Per Month	\$100	\$303	N/A
<b>Secure Gateway Universal Port</b> 256 Kbps	SEGU0256	Per Month	\$100	\$404	N/A
<b>Secure Gateway Universal Port</b> 384 Kbps	SEGU0384	Per Month	\$100	\$479	N/A
<b>Secure Gateway Universal Port</b> 512 Kbps	SEGU0512	Per Month	\$100	\$637	N/A
<b>Secure Gateway Universal Port</b> 768 Kbps	SEGU0768	Per Month	\$100	\$750	N/A
<b>Secure Gateway Universal Port</b> 1.024 Mbps	SGUP0001	Per Month	\$100	\$898	N/A
<b>Secure Gateway Universal Port</b> 1.536 Mbps	SGUP0002	Per Month	\$200	\$1,197	N/A
<b>Secure Gateway Universal Port</b> 3.07 Mbps	SGUP0003	Per Month	\$600	\$1,796	N/A
<b>Secure Gateway Universal Port</b> 4.608 Mbps	SGUP0004	Per Month	\$600	\$2,697	N/A
<b>Secure Gateway Universal Port</b> 6.144 Mbps	SGUP0006	Per Month	\$600	\$3,598	N/A

### 6.3.3.8 Converged Services, IP and Network IP Transport: Services Attachment 4

<b>Feature Name</b>	<b>Feature Identifier</b>	<b>Unit of Measure</b>	<b>Unit Non - Recurring</b>	<b>Unit Recurring</b>	<b>Change Charges</b>
<b>Secure Gateway Universal Port</b> 7.680 Mbps	SGUP0007	Per Month	\$600	\$4,499	N/A
<b>Secure Gateway Universal Port</b> 9.216 Mbps	SGUP0009	Per Month	\$600	\$5,400	N/A
<b>Secure Gateway Universal Port</b> 10.752 Mbps	SGUP0010	Per Month	\$600	\$6,300	N/A
<b>Secure Gateway Universal Port</b> 12.288 Mbps	SGUP0012	Per Month	\$600	\$7,201	N/A
<b>Secure Gateway Universal Port</b> 15.360 Mbps	SGUP0015	Per Month	\$600	\$9,003	N/A
<b>Secure Gateway Universal Port</b> 18.432 Mbps	SGUP0018	Per Month	\$600	\$10,805	N/A
<b>Secure Gateway Universal Port</b> 25.600 Mbps	SGUP0025	Per Month	\$600	\$15,007	N/A
<b>Secure Gateway Universal Port</b> 43.008 Mbps	SGUP0043	Per Month	\$1,000	\$25,213	N/A
<b>Secure Gateway Universal Port</b> 50 Mbps	SGUP0050	Per Month	\$1,000	\$29,314	N/A
<b>Secure Gateway Universal Port</b> 60 Mbps	SGUP0060	Per Month	\$1,000	\$35,180	N/A
<b>Secure Gateway Universal Port</b> 70 Mbps	SGUP0070	Per Month	\$1,000	\$41,045	N/A

6.3.3.8 Converged Services, IP and Network IP Transport Services Attachment 4

<b>Feature Name</b>	<b>Feature Identifier</b>	<b>Unit of Measure</b>	<b>Unit Non - Recurring</b>	<b>Unit Recurring</b>	<b>Change Charges</b>
<b>Secure Gateway Universal Port 80 Mbps</b>	SGUP0080	Per Month	\$1,000	\$46,910	N/A
<b>Secure Gateway Universal Port 90 Mbps</b>	SGUP0090	Per Month	\$1,000	\$52,776	N/A
<b>Secure Gateway Universal Port 100 Mbps</b>	SGUP0100	Per Month	\$1,000	\$58,641	N/A
<b>Secure Gateway Universal Port 155 Mbps</b>	SGUP0155	Per Month	\$1,000	\$90,897	N/A
<b>Secure Gateway Universal Port 622 Mbps</b>	SGUP0622	Per Month	\$1,000	\$364,764	N/A
<b>Secure Gateway Firewall (Custom)</b>	SGFC0000	Per Month	N/A	\$126	N/A
<b>Reporting Standard Select</b>	RSTS0000	Per Month	N/A	\$12	N/A
<b>SIG Client CPE Managed Service Small</b>	HCCR0871	Per Month	N/A	\$125	N/A
<b>SIG Client CPE Managed Service Small – On Site</b>	HCOS0871	Per Month	On Site- \$400	N/A	N/A
<b>SIG Client CPE Managed Service Small – Remote</b>	HCRM0871	Per Month	Remote \$100	N/A	N/A
<b>SIG Client CPE Managed Service Medium</b>	HCCR1811	Per Month	N/A	\$260	N/A

6.3.3.8 Converged Services, IP and Network IP Transport Services Attachment 4

<b>Feature Name</b>	<b>Feature Identifier</b>	<b>Unit of Measure</b>	<b>Unit Non - Recurring</b>	<b>Unit Recurring</b>	<b>Change Charges</b>
<b>SIG Client CPE Managed Service Medium - On Site</b>	HCOS1811	Per Month	On Site- \$400	N/A	N/A
<b>SIG Client CPE Managed Service Medium - Remote</b>	HCRM1811	Per Month	Remote \$100	N/A	N/A
<b>SIG Client CPE Managed Service Large</b>	HCCR1841	Per Month	N/A	\$375	N/A
<b>SIG Client CPE Managed Service Large – On Site</b>	HCOS1841	Per Month	On Site- \$400	N/A	N/A
<b>SIG Client CPE Managed Service Large - Remote</b>	HCRM1841	Per Month	Remote \$100	N/A	N/A
<b>OOB Management Analog Connection Service Full</b>	OOBM0001	Per Month	\$100	\$70	N/A
<b>OOB Management Analog Connection Service Partial</b>	OOBM0002	Per Month	\$100	N/A	N/A

#### 6.3.3.8 Converged Services, IP and Network IP Transport Services Attachment 4

**Dial Access** is an IP dial access service offering that is designed for large corporations or organizations that have remote, roaming, or branch office users and/or contractors. Dial Access uses the public Dial Access Network (DAN) POPs. It provides an excellent infrastructure for remote analog to a business intranet, extranet or virtual private network (VPN). The service provides remote users with a low-cost, dial-up, point-to-point protocol (PPP) connection to the Internet.

Feature Name	Feature Identifier	Unit of Measure	Unit Non - Recurring	Unit Recurring	Change Charges
<b>Dial Access Flat-Rate Monthly 10 Hours</b>	DAFR0000	10 Hours Per Month Per User	\$0.00	\$3.95	N/A
<b>Overage 10</b>	DAFR0001	Per User, Per Hour	<u>N/A</u>	\$1.50	N/A
<b>Acct Maintenance</b>	DAFR0002	Per Acct	<u>N/A</u>	\$100	N/A
<b>Additional Domain/Sub Domain Name</b>	DAFR0003	Per Occurrence	\$1,000	N/A	N/A
<b>Additional Domain/Sub Domain Name – Change Charges</b>	DAFR0004	Per Change	N/A	N/A	\$1,000

## 6.3.3.8 Converged Services, IP and Network IP Transport Services Attachment 4

Feature Name	Feature Identifier	Unit of Measure	Unit Non - Recurring	Unit Recurring	Change Charges
Dial Access Flat-Rate Monthly 50 Hours	DIAF0000	50 Hours Per Month Per User	\$0.00	\$9.95	N/A
Overage 50	DIAF0001	Per User, Per Hour	<u>N/A</u>	\$1.50	N/A
Acct Maintenance	DIAF0002	Per Acct	<u>N/A</u>	\$100	N/A
Additional Domain/Sub Domain Name	DIAF0003	Per Occurrence	\$1,000	N/A	N/A
Additional Domain/Sub Domain Name – Change Charges	DIAF0004	Per Change	N/A	N/A	\$1,000
Dial Access Flat-Rate Monthly 150 Hours	DFRM0000	150 Hours Per Month Per User	\$0.00	<u>\$13.95</u>	N/A
Overage 150	DFRM0001	Per User, Per Hour	<u>N/A</u>	<u>\$1.50</u>	N/A
Acct Maintenance	DFRM0002	Per Acct	<u>N/A</u>	<u>\$100</u>	N/A
Additional Domain/Sub Domain Name	DFRM0003	Per Occurrence	\$1,000	<u>N/A</u>	N/A
Additional Domain/Sub Domain Name – Change Charges	DFRM0004	Per Change	N/A	<u>N/A</u>	\$1,000



## 6.3.3.8 Converged Services, IP and Network IP Transport Services Attachment 4

Feature Name	Feature Identifier	Unit of Measure	Unit Non - Recurring	Unit Recurring	Change Charges
Dial Access Usage-Based Hourly	DAUB0000	Per Hour / Per Month	\$0.00	<u>\$1.20</u>	N/A
Acct Maintenance	DAUB0001	Per Acct	<u>N/A</u>	<u>\$100</u>	N/A
Additional Domain/Sub Domain Name	DAUB0002	Per Occurrence	\$1,000	<u>N/A</u>	N/A
Additional Domain/Sub Domain Name – Change Charges	DAUB0003	Per Change	N/A	<u>N/A</u>	\$1,000
Dial Access Usage-Based Toll Free Hourly	DAUT0000	Per Hour / Per Month	\$0.00	<u>\$2.80</u>	N/A
Acct Maintenance	DAUT0001	Per Acct	<u>N/A</u>	<u>\$100</u>	N/A
Additional Domain/Sub Domain Name	DAUT0002	Per Occurrence	\$1,000	<u>N/A</u>	N/A
Additional Domain/Sub Domain Name – Change Charges	DAUT0003	Per Change	N/A	<u>N/A</u>	\$1,000

### 6.3.3.8 Converged Services, IP and Network IP Transport Services Attachment 4

#### Managed Internet Dedicated:

<b>Feature Name</b>	<b>Feature Identifier</b>	<b>Unit of Measure</b>	<b>Unit Non - Recurring</b>	<b>Unit Recurring</b>	<b>Change Charges</b>
<b>Managed Internet Dedicated Connection Service Small</b>	MNID0001	Per Month	\$100	\$115	N/A
<b>Managed Internet Dedicated Connection Service Medium</b>	MNID0002	Per Month	\$100	\$153	N/A
<b>Managed Internet Dedicated Connection Service Large</b>	MNID0003	Per Month	\$100	\$268	N/A

### 6.3.3.8 Converged Services, IP and Network IP Transport Services Attachment 4

**Note:**

**Taxes and Surcharges**

The following taxes and/or surcharges may apply. See CALNET II Exhibit 5A - Tax Determination Matrix, Module 3 specific detail.

CA Sales Tax
CA City Utility Users Tax
CA 9-1-1 Surcharge
CA Universal Lifeline Surcharge
CA Relay Service and Communications Device Fund Surcharge
Teleconnect Fund Surcharge
CA PUC Fee
AD Valorem Surcharge
California High Cost Fund
Federal Universal Service Fee/Charge
Regulatory Charge
Administrative Charge

6.3.6.1 Converged Services, Managed IP Video Conferencing Services  
Attachment 3

**Service Identifier:** IP Network Based Managed IP Video Conference Service

**Description of the Service:** IP Network Based Managed IP Video Conference service provides multiple simultaneous connections and the necessary protocol conversions for connecting dissimilar open standards based equipment. Video conferencing solutions provided are open Standards based as set by the ITU and IETF. Verizon's video conferencing services are available throughout the U.S.

**Availability:** Statewide. Domestic locations are available on an ICB basis.

Unless noted separately in Attachment 4, services include the following elements: planning, applicable design, engineering, testing, training and applicable service level agreements.

Feature Name	Feature Identifier	Feature Description	Feature Limits or Compatibility Restrictions
IP Video - Standard Session Support	ISSS0000	Verizon provides Standard Session Support by having a Conferencing Attendant greet each caller; assist participants in connecting, perform a roll call of all participants and notify the conference leader when all participants are present. At the completion of the roll call, the Conferencing Specialist will disconnect from the call. If technical assistance is needed during the conference, the Customer can contact a Conferencing	

Revised: MSA 3 Amendment 8 – 6.3.6.1 Converged Services, Managed IP Video Conferencing Services

6.3.6.1 Converged Services, Managed IP Video Conferencing Services  
Attachment 3

Feature Name	Feature Identifier	Feature Description	Feature Limits or Compatibility Restrictions
		Attendant for assistance. Standard Session Support with a connection at 384k.	
<b>IP Video - Enhanced Session Support</b>	IESS0000	Verizon provides Enhanced Session Support by having a Conferencing Attendant greet each caller, assist participants in connecting, perform a roll call of all participants, and notify the conference leader when all participants are present. At the completion of the roll call, the Conferencing Attendant shall remain online and provide technical assistance until the end of the conference.	
<b>IP Video - Session Support Cancellation Fee</b>	ISCF0000	Cancellation less than 1 hour prior to scheduled conference is the Session Support Cancellation Fee.	

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6.3.6.1 Converged Services, Managed IP Video Conferencing Services  
Attachment 3

Feature Name	Feature Identifier	Feature Description	Feature Limits or Compatibility Restrictions
<b>IP Video - Network MCU Services (Port)</b>	IMCU0000	Verizon provides MCU services that allow for a single session IP based video and audio conferencing in a multipoint arrangement. This is accomplished through a centralized system of provider based equipment and software. The Network MCU Service is up to 384k connection.	
<b>-Enhanced Network MCU Services (Port-512KB)</b>	IMCU0512	Enhanced Network MCU Services (512kbps) allow for a single session IP based video and audio conferencing in a multipoint arrangement. This is accomplished through a centralized system of provider based equipment and software at 512kbps. The Enhanced Network MCU Service is from 512k to 768k connection.	

6.3.6.1 Converged Services, Managed IP Video Conferencing Services  
Attachment 3

Feature Name	Feature Identifier	Feature Description	Feature Limits or Compatibility Restrictions
<b>IP Video - MCU Cascading Services (Port)</b>	ICAS0000	MCU Cascading Services allows for distributed videoconferencing arrangements utilizing a combination of customer owned and network based MCUs. The MCU Cascading Service is up to 384k connection.	
<b>IP Video - Enhanced MCU Cascading Services (512KB Port)</b>	ICAS0512	Enhanced MCU Cascading Services (512kbps) allows for distributed videoconferencing arrangements utilizing a combination of customer owned and network based MCUs at 512kbps. The MCU Cascading Service is from 512k up to 768k connections.	

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6.3.6.1 Converged Services, Managed IP Video Conferencing Services  
Attachment 3

Feature Name	Feature Identifier	Feature Description	Feature Limits or Compatibility Restrictions
<b>IP Video - Gateway Services</b>	IGYS0000	Gateway Services allows for the interconnection of IP based videoconference sessions with ISDN based videoconferencing sessions connecting via the PSTN. This is accomplished through use of a specific number to call where parties can join. The MCU Cascading Service is up to 384k connection.	
<b>IP Video - Enhanced Gateway Services (512KB)</b>	IGYS0512	Enhanced Gateway Services allows for the interconnection of IP based videoconference sessions with ISDN based videoconferencing sessions connecting via the PSTN. This is accomplished through use of a specific number to call where parties can join. The MCU Cascading Service is from 512k up to 768k connections.	



6.3.6.1 Converged Services, Managed IP Video Conferencing Services  
Attachment 3

Feature Name	Feature Identifier	Feature Description	Feature Limits or Compatibility Restrictions
<b>IP Video - Transcoding Services</b>	ITRN0000	Transcoding Service enables a participant to take part in a conference even though they communicate via unlike compression methods or dissimilar codec speeds. Converts the Customer's codec algorithm or speed to match with the other participants in the videoconference.	
<b>IP Video - Conferencing Scheduling Services</b>	ICSS0000	Conference Scheduling Services is a network wide scheduling of video/audio conferencing sessions shall be available through any combination of web-based, e-mail or phone initiated methods.	

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6.3.6.1 Converged Services, Managed IP Video Conferencing Services  
Attachment 3

Feature Name	Feature Identifier	Feature Description	Feature Limits or Compatibility Restrictions
IP Video - Enhanced Session Power	ISPP0000	Verizon supports Enhanced Session PowerPoint Pushes. Verizon supports H.239 standard for document sharing, or the customer can use Verizon's Net Conferencing solution in conjunction with the video. The H.239 feature enables both video and graphical data to be transmitted over a single network connection and displayed in the video conference simultaneously using a single monitor, using the H.239 industry standard protocol.	

Revised: MSA 3 Amendment 8 – 6.3.6.1 Converged Services, Managed IP Video Conferencing Services

6.3.6.1 Converged Services, Managed IP Video Conferencing Services  
Attachment 3

Feature Name	Feature Identifier	Feature Description	Feature Limits or Compatibility Restrictions
<b>IP Video - Enhanced Session Content Manipulation</b>	ISCM0000	Verizon supports Enhanced Session Content Manipulation. Verizon supports H.239 standard for document sharing, or the customer can use Verizon's Net Conferencing solution in conjunction with the video. The H.239 feature enables both video and graphical data to be transmitted over a single network connection and displayed in the video conference simultaneously using a single monitor, using the H.239 industry standard protocol.	
<b>IP Video - Enhanced Session Q&amp;A Moderation</b>	ISQA0000	Enhanced Session Q & A Moderation is supported in Verizon's Premier Level service. When using Verizon's Premier Level service, Verizon's video coordinators will moderate a formal Q & A.	

6.3.6.1 Converged Services, Managed IP Video Conferencing Services  
Attachment 3

Feature Name	Feature Identifier	Feature Description	Feature Limits or Compatibility Restrictions
IP Video - Connection speed of 1.5Mbps	ICSP0015	Verizon supports connection speed of 1.5 Mbps on the conferencing video bridges.	

6.3.6.1 Converged Services, Managed IP Video Conferencing Services  
Attachment 3

**Additional options available to Verizon IP Video end-users, not required for above IP Video Services:**

<b>Feature Name</b>	<b>Feature Identifier</b>	<b>Feature Description</b>	<b>Feature Limits or Compatibility Restrictions</b>
<b>Domestic IP Video Conferencing Service up to 768KB</b>	IPVC0768	Verizon provides Domestic IP Video Conferencing Service by having a Conferencing Attendant greet each caller; assist participants in connecting, perform a roll call of all participants and notify the conference leader when all participants are present. At the completion of the roll call, the Conferencing Specialist will disconnect from the call. If technical assistance is needed during the conference, the Customer can contact a Conferencing Attendant for assistance.	

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6.3.6.1 Converged Services, Managed IP Video Conferencing Services  
Attachment 3

Feature Name	Feature Identifier	Feature Description	Feature Limits or Compatibility Restrictions
<b>Domestic IP Video Conferencing Service up to T1</b>	IPVC1544	Verizon provides Standard Session Support by having a Conferencing Attendant greet each caller; assist participants in connecting, perform a roll call of all participants and notify the conference leader when all participants are present. At the completion of the roll call, the Conferencing Specialist will disconnect from the call. If technical assistance is needed during the conference, the Customer can contact a Conferencing Attendant for assistance.	
<b>Domestic IP Video Conferencing Service over 512k - Additional Per Call Per Minute Charge Premier Level</b>	VCPC0000	Verizon provides Domestic IP Video Conferencing Service on an additional per call per minute charge for premier level video conferencing basis.	

Revised: MSA 3 Amendment 8 – 6.3.6.1 Converged Services, Managed IP Video Conferencing Services

6.3.6.1 Converged Services, Managed IP Video Conferencing Services  
Attachment 3

Feature Name	Feature Identifier	Feature Description	Feature Limits or Compatibility Restrictions
<b>-Translations Services</b>	VCTS0000	Verizon offers many options for video conferencing, including translation services in multiple languages. Verizon uses a third party for translation and interpretation service.	
<b>-Instant Video</b>	VCIV0000	Instant Videoconferencing is a subscription-based service that provides the flexibility to conduct an unattended, reservationless videoconference for up to six participants, in any combination of video and audio participants, at any time. The subscriber is provided a unique dial-in number, host and participant passcodes, which can be used over and over again. Instant Videoconferencing enables participants to connect at speeds up to 384Kbps via ISDN or IP.	

6.3.6.1 Converged Services, Managed IP Video Conferencing Services  
Attachment 3

<b>Feature Name</b>	<b>Feature Identifier</b>	<b>Feature Description</b>	<b>Feature Limits or Compatibility Restrictions</b>
<b>-IP Access Dial-Out Charge</b>	ADOC0000	A Verizon operator can dial-out to participant Video systems to start a call, upon request.	
<b>-IP Video Endpoint Start Up Charge</b>	See Below	When establishing new IP Video Service with Verizon, a Start-up Charge may apply.	
<b>IP Video Endpoint Start Up Charge per IP Video Endpoint</b>	IPSU0001	Per Endpoint	
<b>IP Video Endpoint Start Up Charge per-customer</b>	IPSU0002	Per User	
<b>-IP Encryption Feature Charge (up to 384KB)</b>	IPER0384	When requesting encryption the optional IP Video service, up to 384k, a Feature Charge may apply	
<b>IP Encryption Instant (up to 384K)</b>	IPEI0384		
<b>-Flat Rate IP Video</b>	IPFV0000	Flat Rate IP Video allows users to purchase unlimited IP Video Conferencing Services for one flat rate charge.	

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6.3.6.1 Converged Services, Managed IP Video Conferencing Services  
Attachment 3

Feature Name	Feature Identifier	Feature Description	Feature Limits or Compatibility Restrictions
<b>IP Video Recording - File Download</b>	IPVR0001	This service provides recording services from the Verizon Business MCU bridge during Video Conference sessions. Video Recording provided via self-service file download of the recorded session. Download media will be ".asf" files, which are playable in Windows Media Player. The session is stored for 30 days for download on this service.	
<b>IP Video Recording - CD/DVD Copy</b>	IPVR0002	This service provides recording services from the VzB MCU bridge during Video Conference sessions. Video Recording provided via Hard Media CD/DVD Copy. Hard media will be ".asf" files, which are playable in Windows Media Player. The session is stored for 30 days to order CD/DVD.	

6.3.6.1 Converged Services, Managed IP Video Conferencing Services  
Attachment 3

**Applicable Service Level Agreements:**

- Service Availability Percentage
- Excessive Outage
- Notification
- Provisioning
- Response Duration from Receipt of Order

### 6.3.6.1 Converged Services, Managed IP Video Conferencing Services Attachment 4

#### **Service Identifier:** IP Network Based Managed IP Video Conference Service

The pricing includes the following elements: planning, applicable design, engineering, testing, training and applicable service level agreements.

<b>Feature Name</b>	<b>Feature Identifier</b>	<b>Unit of Measure</b>	<b>Unit Non – Recurring</b>	<b>Unit Recurring</b>	<b>Change Charges</b>
<b>IP Video - Standard Session Support</b>	ISSS0000	Per Minute	\$0.00	\$0.7200	\$0.00
<b>IP Video - Enhanced Session Support</b>	IESS0000	Per Minute	\$0.00	\$0.7200	\$0.00
<b>IP Video - Session Support Cancellation fee</b>	ISCF0000	Per Session	\$0.00	\$0.00	\$0.00
<b>IP Video - Network MCU Services (Port)</b>	IMCU0000	Per Minute	\$0.00	\$0.7200	\$0.00
<b>Enhanced Network MCU Services (Port) (512kbps)</b>	IMCU0512	Per Minute	\$0.00	\$1.1000	\$0.00
<b>IP Video - MCU Cascading Services (Port)</b>	ICAS0000	Per Minute	\$0.00	\$0.7200	\$0.00
<b>IP Video - Enhanced MCU Cascading Service (Port) (512kbps)</b>	ICAS0512	Per Minute	\$0.00	\$1.1000	\$0.00
<b>IP Video - Gateway Services</b>	IGYS0000	Per Minute	\$0.00	\$0.7200	\$0.00
<b>IP Video - Enhanced Gateway Services (512kbps)</b>	IGYS0512	Per Minute	\$0.00	\$1.1000	\$0.00
<b>IP Video - Transcoding Services per session</b>	ITRN0000	Per Session	\$0.00	\$0.7500	\$0.00

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6.3.6.1 Converged Services, Managed IP Video Conferencing Services Attachment 4

<b>Feature Name</b>	<b>Feature Identifier</b>	<b>Unit of Measure</b>	<b>Unit Non – Recurring</b>	<b>Unit Recurring</b>	<b>Change Charges</b>
<b>IP Video - Conference Scheduling Services</b>	ICSS0000	Per Room/Per Month	\$100.00	\$0.00	\$0.00
<b>IP Video - Enhanced Session Powerpoint Pushes</b>	ISPP0000	Per Minute	\$0.00	\$0.00	\$0.00
<b>IP Video - Enhanced Session Content Manipulation</b>	ISCM0000	Per Minute	\$0.00	\$0.00	\$0.00
<b>IP Video - Enhanced Session Q&amp;A Moderation</b>	ISQA0000	Per Minute	\$0.00	\$0.00	\$0.00
<b>IP Video - Connection speed of 1.5Mbps</b>	ICSP0015	Per Minute	\$0.00	\$1.6000	\$0.00

**Additional options available to Verizon IP Video end-users:**

<b>Feature Name</b>	<b>Feature Identifier</b>	<b>Unit of Measure</b>	<b>Unit Non – Recurring</b>	<b>Unit Recurring</b>	<b>Change Charges</b>
<b>Domestic IP Video Conferencing Service up to 768KB</b>	IPVC0768	Per Minute	\$0.00	\$1.3200	\$0.00
<b>Domestic IP Video Conferencing Service up to T1</b>	IPVC1544	Per Minute	\$0.00	\$1.9800	\$0.00
<b>Domestic IP Video Conferencing Service - Additional per call per minute charge for Premier Level Video Conferencing</b>	VCPC0000	Per Minute	\$0.00	\$1.5000	\$0.00
<b>Translation Services</b>	VCTS0000	Per Minute	\$0.00	\$1.4200	\$0.00
<b>Instant Video</b>	VCIV0000	Per Minute	\$0.00	\$0.8000	\$0.00
<b>IP Access Dial-Out Charge</b>	ADOC0000	Per Endpoint	\$0.00	\$25.00	\$0.00
<b>IP Video Endpoint Start Up Charge</b>	See Below		See Below	See Below	See Below
<b>IP Video Endpoint Start Up Charge per IP Video Endpoint</b>	IPSU0001	Per Endpoint	\$0.00	\$0.00	\$0.00
<b>Or</b>	<b>Or</b>	<b>Or</b>	<b>Or</b>	<b>Or</b>	<b>Or</b>
<b>IP Video Endpoint Start Up Charge per-customer</b>	IPSU0002	Per User	\$0.00	\$0.00	\$0.00
<b>IP Encryption Reserved (up to 384K)</b>	IPER0384	Per Minute/Per Endpoint	\$0.00	\$0.0500	\$0.00
<b>IP Encryption Instant (up to 384K)</b>	IPEI0384	Per Minute/Per Endpoint	\$0.00	\$0.0500	\$0.00
<b>Flat Rate IP Video</b>	IPFV0000	Per User	ICB	ICB	ICB

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### 6.3.6.1 Converged Services, Managed IP Video Conferencing Services Attachment 4

Feature Name	Feature Identifier	Unit of Measure	Unit Non – Recurring	Unit Recurring	Change Charges
IP Video Recording - File Download	IPVR0001	Per Occurrence	\$100.00	N/A	N/A
IP Video Recording - CD/DVD Copy	IPVR0002	Per Occurrence	\$170.00	N/A	N/A

#### Taxes and Surcharges

The following taxes and/or surcharges may apply. See CALNET II Exhibit 5A - Tax Determination Matrix, Module 3 specific detail.

CA Sales Tax
CA City Utility Users Tax
CA 9-1-1 Surcharge
CA Universal Lifeline Surcharge
CA Relay Service and Communications Device Fund Surcharge
Teleconnect Fund Surcharge
CA PUC Fee
AD Valorem Surcharge
California High Cost Fund
Federal Universal Service Fee/Charge
Regulatory Charge
Administrative Charge